



Date Posted: Thursday June 19th, 2025

Notice of Meeting

Richland County Joint Ambulance Committee

Please be advised that the Richland County Joint Ambulance Committee will convene on Monday June 23rd, at 7PM in the Richland County Board Room of the Courthouse located at 181 W Seminary Street, Richland Center, Wisconsin 53581.

This meeting can also be attended via Webex with information available at:

<https://ems.co.richland.wi.us/about/agendas-minutes/>

Agenda

1. Call Meeting to Order
2. Proof of Notification and Posting
3. Roll Call
4. Approval of Agenda
5. Approval of Previous Meeting Minutes
6. Public Comment
7. EMT Delegation
8. Directors Report:
 - Call Data
 - Financial Update
9. Discussion & Possible Action: Return to Quarterly JAC Meetings (Feb/May/Aug/Nov)
10. Discussion & Possible Action: Staffing Change Recommendation to Executive Committee; Increasing Full-Time Staff by 2 with Temp Casual Reduction
11. Discussion & Possible Action: Selling 2012 Ambulance to use as Down Payment on a Replacement Ambulance
12. Discussion & Possible Action: Purchase of New Paging System for Station as Budgeted from FAP
13. Ambulance Maintenance Update
14. Adjourn

MINUTES OF MEETING

Joint Ambulance Committee

January 27, 2025

The meeting was called to order by Chairperson Brian McGraw at 7:00 pm.

The meeting was properly noticed and posted.

Members present: Brian McGraw, Cheryl Dull, Todd Stittleberg, Glen Niemeyer, Don Stanke, Gorden Palmer, Doud Duhr, Terrance Jindrick, Mary Rognholt (7:08pm), Todd Coppernoll, and Julie Fleming (7:08 pm). Members absent: Jerome Durst, Kerry Severson, Tim Willis, Jean Nicks and Tom McCarthy.

A motion was made by Palmer which was seconded by Dull to approve the agenda, with a requirement that future agendas include public and EMT Delegation comment items, and Item 6, bullet point 5 2021-2024 Cost Comparisons be removed. This motion was approved unanimously.

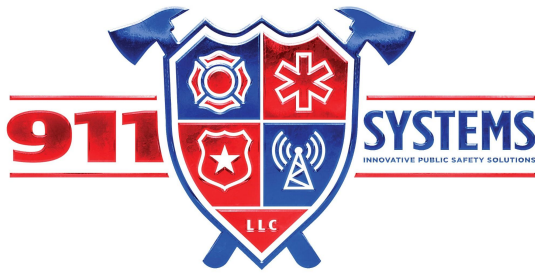
Stanke made a motion to approve the minutes of the December 3, 2023 JAC meeting, with a correction that Durst was not in attendance. The motion was seconded by Coppernoll and approved unanimously.

Mike Jessen presented the director's report and reviewed the run data graphs and charts that showed a reduction of the response time from 9.26 minutes in 2023 to 7.52 minutes in 2024, and incident locations, and number of interfacility transfers during 2024. The time from receiving a call to leaving the station is 1 minute 38 seconds. It appears no participating municipality is being billed for calls to Pine Valley Care Facility, the jail, or for the county fair. Unified Solutions officially took over billing of accounts on January 19, 2025. The transition is going well. Funds in accounts 51,16 and 47 for 2024 were reviewed. Bills for 2025 MOU payments will be emailed to the participating municipalities by January 31. Only one municipality has not paid in full for 2024. The current organizational, duty crew and radio roster IDs charts were discussed. Palmer stated the organizational chart did not include a role for the JAC. Jessen explained the chart is a draft and is unapproved by the Board. There was also a discussion of why the balance in fund 51 has declined in the last several years.

The Draft JAC 2025 Goals and Priorities was discussed, and a revised document will be presented for approval at a future meeting.

An article from the Chippewa Herald was included in the materials for this meeting. The article identifies the problems EMS agencies are having across Wisconsin recruiting and retaining staff, to the point that many agencies are at risk of failing to answer calls in the coming years. We are trying to avoid this happening in Richland County, by developing good working relationships with surrounding services.

A motion was made by Stanke, seconded by Coppernoll to adjourn, which was approved unanimously at 8:40 pm.



Po Box 134
California, MD 20619
sales@911systemsllc.com
www.911systemsllc.com
301-842-6201
MD LIC Number: 5000964636
NJ BRC: 0451083586
PA LIC: 67817653

Estimate

For: Richland County Emergency Services
michael.jessen@co.richland.wi.us
1027 N Jefferson St
Richland Center, WI, 53581
6086047736

Estimate No: 455
Date: 03/20/2025

Ship To: 1027 N Jefferson St
Richland Center, WI, 53581

Tracking No
Ship Via UPS Ground - Signature
Req
FOB

Code	Description	Quantity	Rate	Amount
SA951_Controller	<p>This Controller Alerts First responders quickly and efficiently around the station when a call is received. The Controller is designed to decode 1 & 2-tone QCII or DTMF tones on Conventional VHF & UHF frequencies or P25 Talkgroups. Radio Administrators can seamlessly interface this controller into an existing base station radio with the DB9 Radio Interface Port. 911 Systems LLC also offers compact Conventional & DMR VHF or UHF Radio options to mount directly to the SA951 housing. Each one or 2-Tone (QC-II) Set, DTMF Set, Input Trigger and Pager Port can enable specific output ports for Automation, power lights and other notification devices and play custom audio over your station speakers, followed by live audio of dispatch information if you choose. Heart Safe alerting is easy with user-selectable/loadable audio files.</p> <p>Multi-Agency Alerting is easy with the included Unication / Motorola Pager 5-Pin DIN Interface. The Pager Interface allows for expanded alerting capabilities, such as notification of mutual aid calls that may be dispatched on a separate radio system or connecting a weather radio for All Hazard Warnings.</p>	1	\$2,495.00	\$2,495.00
951-APX_CONSOLE	Radio Interface Cable to Connect APX/XTL Series Radios to the SA951 Station Alert Controller.	1	\$150.00	\$150.00
70V-180W-PA-AMP	<p>This model offers 180 watts at 70 volt and you can either use the binding posts for single zone applications or use the speaker wire outputs and split the power up to 6 zones. (Do not exceed 100 watts on a single zone). Each zone can have an unlimited amount of speakers wired in parallel. You can also split the 180 watts into 6 zones as you please. For example you can put 25 watts to each of the 6 zones or 50 watts to 2 zones and 12 watts to each of the remaining zones. Simply put, if the total watts are under 180 then you are OK. (Most professionals recommend you not exceed 80% of the amp power. We recommend your speakers watts not to be more than 150 total on the speaker taps.</p>	1	\$319.95	\$319.95

Code	Description	Quantity	Rate	Amount
70V-7020-Bay-Speaker	<p>features 4-way swivel brackets that allow you to mount the speaker to your wall and angle it left/ right and up/down. The 4-way swivel makes sound staging in large rooms easier and more efficient.</p> <p>IPX55 rated!</p> <p>These speakers are IPX55 rated. This means you can install them indoors or outdoors. They can withstand heavy rain, moisture, sun,dust, and even jet streams of water hitting the speaker from multiple angles. We went above and beyond in terms of product development to get these speakers IPX55 rated. The cabinets were upgraded to a high-end waterproof ABS material. The grill is made of aluminum and will never rust from outdoors use. We used powder coated steel brackets to ensure that the brackets wouldn't rust either. The brackets pass a 96 hour salt water spray test. Even the speaker wire terminals are waterproof and rustproof!</p> <p>4-Way swivel bracket allows angle adjustments up, down, left, and right</p> <p>IPX55 rating makes this perfect for outdoor use or indoor use</p> <p>IPX55 means this can withstand jet streams spraying it from any angle without any damage</p> <p>Rugged ABS cabinet is waterproof</p> <p>Aluminum grill is waterproof and rustproof</p> <p>Weather resistant</p> <p>Powder coated steel mounting brackets that pass a 96 hour saltwater spray test</p> <p>5.25" Woofer with Polypropylene cone</p> <p>13mm PEI tweeter is very efficient and has great sound quality</p> <p>Frequency Response: 60Hz – 20Khz</p> <p>Sensitivity: 87dB</p> <p>RMS Power: 40w (when using 8 ohm)</p> <p>Nominal impedance: 8 Ohm</p> <p>Waterproof spring loaded terminals</p> <p>Built in transformer supports 70V installations</p> <p>Built in tap switch to easily select your 70V power</p> <p>Color: White</p> <p>Weight: 4.16 Lbs each</p> <p>Cabinet dimensions: 9.6" x 7.1" x 7.5"</p>	4	\$99.95	\$399.80
70VCEILINGSPK	911 Systems LLC 70V Ceiling Speaker. Includes built in 70V Transformer for use with 70V PA Amplifiers. This unit comes with two spring loaded clips to install in a 6" hole in your existing Suspended (Drop Ceiling) or Drywall style Ceiling or Wall. taps for 2.5, 5, 10 watts output.	18	\$39.00	\$702.00
12V-4STACK-BGYR-BLK	Industrial Standard Stack Light, Rugged ABS Enclosure with Frosted White Lens Covers. The 4 Stack Version Offers Blue, Green, Yellow & Red LEDS that can be independently activated via our SA951 Alert Controller. Each LED section has the ability to choose Steady On, Flashing, or Simulated Rotating light patterns. This Version also incorporates a Pizzo Buzzer that can configured to alert under certain circumstances as programmed by the end user.	10	\$99.95	\$999.50
Beacon_Red	Red Electronic Rotating Beacon Light for all 911 Systems Alert Systems. This is a 12vdc Beacon with 6 flash patterns that are user selectable. Unit provides notification lighting in bunk room, living areas and/or the apparatus bay.	4	\$65.00	\$260.00
18/2Cable_500FT	In Wall/Ceiling Rated 18/2 Power Cable for Low Voltage (12V/70V) applications. Recommend Terminations In Electrical Box for safety (Except 70V Speakers which terminate in built in fitting on speaker).	1	\$99.95	\$99.95
22/6_WIRE_500FT	In Wall/Ceiling Rated 22/6 Cable for stack Lights	1	\$149.95	\$149.95

Subtotal	\$5,576.15
TAX 0%	\$0.00
Shipping	\$79.12
Total	\$5,655.27

Total	\$5,655.27
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19223 RIC

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		60885	60886	10/01/24 10:28	10/01/24	19223
		VEHICLE DESCRIPTION					TAG NO.	STATUS
		2012 CHEVROLET EXPRESS CO (WHITE)						COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474				SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

Non-Gm Parts Disclosure

Non-Gm parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the Gm Warranty on the vehicle itself. Gm is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-Gm parts is available to you upon request.

X

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	01SES		A68		Customer	\$399.49
Concern Cause	CUSTOMER STATES SES LIGHT IS ON VERIFIED THE CUSTOMER'S CONCERN OF CHECK ENGINE LIGHT ON. CHECKED THE GM SERVICE INFORMATION FOR TECHNICAL SERVICE BULLETINS, RECALLS, SPECIAL COVERAGES, AND SERVICE UPDATES AND FOUND NO DOCUMENTS RELATED TO THE VEHICLES CONCERN. RAISED THE VEHICLE AND PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN TO FIND CURRENT CODE(S) P22A0 WHICH IS RELATED TO NOX SENSOR2 CIRCUIT LOW VOLTAGE. TESTED THE HARNESS FOR THE NOX SENSOR 2. PERFORMED A NOX SENSORS EXAMINATION AND DIAGNOSTIC. FURTHER EXAMINATION FOUND THE EXHAUST SYSTEM NOX SENSORS HAVE NOX MEASUREMENT INACCURATE.					
Correction	ACCESSED, REMOVED AND REPLACED THE EXHAUST SYSTEM NOX SENSOR TWO. CLEARED ALL DIAGNOSTIC TROUBLE CODES. THE SYSTEM IS NOW OPERATING NORMALLY AT THIS TIME.					

Part Number	Description	Qty.	Unit Price	Ext. Price
12671388	SENSOR	1	\$493.24	\$493.24
Parts Total...				\$493.24
Line Total...				\$892.73

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		60885	60886	10/01/24 10:28	10/01/24	19223
		VEHICLE DESCRIPTION				TAG NO.	STATUS	
		2012 CHEVROLET EXPRESS CO (WHITE)					COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474				SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

		Totals						
		Amount						
		Labor						
		\$399.49						
		Parts						
		\$493.24						
		Enviromental						
		\$19.95						
		Total Amount Due						
		\$912.68						
		Charge Account						
		\$912.68						
		CTRL#17622						

STATEMENT OF DISCLAIMER	
<p>The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.</p>	<p>On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.</p>
<p>CUSTOMER SIGNATURE</p>	<p>(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)</p>



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19686 RIC

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		61405	61406	10/21/24 12:42	10/22/24	19686
		VEHICLE DESCRIPTION					TAG NO.	STATUS
		2012 CHEVROLET EXPRESS CO (WHITE)						COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474				SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

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X

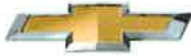
Line	Op-Code	Fail Code	Tech	Hours	Type	Amount															
A *	01		A68		Customer	\$496.32															
Concern	REDUCED SPEED IN 70MPH DISPLAYED.																				
Cause	VERIFIED THE CUSTOMER'S CONCERN OF SPEED LIMITED MESSAGE ON DASH. CHECKED THE GM SERVICE INFORMATION FOR TECHNICAL SERVICE BULLETINS, RECALLS, SPECIAL COVERAGES, AND SERVICE UPDATES AND FOUND NO DOCUMENTS RELATED TO THE VEHICLES CONCERN. ROAD TESTED THE VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN TO FIND CURRENT CODE(S) P20B9 WHICH IS RELATED TO REDUCTANT HEATER1 CONTROL CIRCUIT. PERFORMED A REDUCTANT HEATER AND SENDER ASSEMBLY EXAMINATION AND DIAGNOSTIC TESTING THE HARNESS. FURTHER EXAMINATION FOUND THE REDUCTANT HEATER AND SENDER ASSEMBLY HAS AN OPEN CIRCUIT.																				
Correction	ACCESSED, REMOVED AND REPLACED THE REDUCTANT HEATER AND SENDER ASSEMBLY WITH ALL OTHER RELATED NEW SEALS GASKETS AND/OR NON-REUSABLE HARDWARE AND REINSTALLED ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. CLEARED ALL DIAGNOSTIC TROUBLE CODES. THE SYSTEM IS NOW OPERATING NORMALLY AT THIS TIME.																				
<table><tr><th>Part Number</th><th>Description</th><th>Qty.</th><th>Unit Price</th><th>Ext. Price</th></tr><tr><td>84412925</td><td>RESERVOIR KIT</td><td>1</td><td>\$576.00</td><td>\$576.00</td></tr><tr><td colspan="4">Parts Total...</td><td>\$576.00</td></tr></table>							Part Number	Description	Qty.	Unit Price	Ext. Price	84412925	RESERVOIR KIT	1	\$576.00	\$576.00	Parts Total...				\$576.00
Part Number	Description	Qty.	Unit Price	Ext. Price																	
84412925	RESERVOIR KIT	1	\$576.00	\$576.00																	
Parts Total...				\$576.00																	
<table><tr><th>Misc. Code</th><th>Description</th><th>Qty.</th><th>Unit Price</th><th>Ext. Price</th></tr><tr><td>AMP</td><td>DEF</td><td>20.0</td><td>\$1.75</td><td>\$35.00</td></tr><tr><td colspan="4">Misc Total...</td><td>\$35.00</td></tr></table>							Misc. Code	Description	Qty.	Unit Price	Ext. Price	AMP	DEF	20.0	\$1.75	\$35.00	Misc Total...				\$35.00
Misc. Code	Description	Qty.	Unit Price	Ext. Price																	
AMP	DEF	20.0	\$1.75	\$35.00																	
Misc Total...				\$35.00																	

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		1GB6G5CL2C1142085		61405	61406	10/21/24 12:42	10/22/24	19686
		VEHICLE DESCRIPTION					TAG NO.	STATUS
		2012 CHEVROLET EXPRESS CO (WHITE)						COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474				SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A * Continued						
Line Total...						\$1,107.32

		Totals		Amount
Labor				\$496.32
Enviromental				\$19.95
Misc.Chg				\$35.00
Parts-Other				\$576.00
Total Amount Due				\$1,127.27
Charge Account				\$1,127.27
CTRL#17622				---

STATEMENT OF DISCLAIMER	
<p>The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.</p>	<p>On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notifi- cation at the servicing dealer for inspection by manufacturer's representative.</p>
CUSTOMER SIGNATURE	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



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22429 RIC

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		63568	63569	02/05/25 10:43	02/13/25	22429
		VEHICLE DESCRIPTION					TAG NO.	STATUS
		2012 CHEVROLET EXPRESS CO (WHITE)						COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	MIKE	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474	(608) 604-7736			SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

Non-Gm Parts Disclosure

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X

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	01SES		A68		Customer	\$945.50
Concern Cause	CUSTOMER STATES SES LIGHT IS ON-REDUCED POWER ON VERIFIED THE CUSTOMER'S CONCERN OF SES LIGHT IS ON-REDUCED POWER ON. CHECKED THE GM SERVICE INFORMATION FOR TECHNICAL SERVICE BULLETINS, RECALLS, SPECIAL COVERAGES, AND SERVICE UPDATES AND FOUND NO DOCUMENTS RELATED TO THE VEHICLES CONCERN. ROAD TESTED THE VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN TO FIND CURRENT CODE(S) U0106,U029,U029DE, WHICH IS RELATED TO LOST COM WITH GPCM,LOST COM WITH NOX SENSOR 2,LOST COM WITH NOX SENSOR 1. TESTED THE HARNESS FOR THE HIGH SPEED COMMUNICATION EXAPANSION BUS. PERFORMED A GLOW PLUG CONTROL MODULE EXAMINATION AND DIAGNOSTIC TESTING THE HARNESS. FURTHER EXAMINATION FOUND THE GLOW PLUG CONTROL MODULE INTERNAL FAULT.					
Correction	REMOVED THE ENGINECOVER/DOG HOUSE AND ALL ELECTRICAL DEVICES MOUNTED TO THE ENGINE COVER TO GAIN ACCESS TO THE GLOW PLUG CONTROL MODULE. ACCESSED, REMOVED AND REPLACED THE GLOW PLUG CONTROL MODULE AND REINSTALLED ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. ACCESSED THE DIAGNOSTIC PORT AND REPROGRAMMED THE SYSTEM CALIBRATION USING THE MDI-2 WITH A WARRANTY CLAIM PROGRAMMING CODE OF 16YN261319166. PERFORMED THE FUEL INJECTOR FLOW RATE PROGRAMMING. CLEARED ALL DIAGNOSTIC TROUBLE CODES AND VERIFIED CODES DID NOT RETURN. VERIFIED REPAIR PER TROUBLESHOOTING BY ROAD TESTING THE VEHICLE. THE SYSTEM IS NOW OPERATING NORMALLY AT THIS TIME.					
Part Number		Description		Qty.	Unit Price	Ext. Price
12652113		MODULE		1	\$463.74	\$463.74

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		63568	63569	02/05/25 10:43	02/13/25	22429
		VEHICLE DESCRIPTION				TAG NO.	STATUS	
		2012 CHEVROLET EXPRESS CO (WHITE)					COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	MIKE	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474	(608) 604-7736			SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	Continued					
					Parts Total...	\$463.74
					Line Total...	\$1,409.24

Totals

	Amount
Labor	\$945.50
Enviromental	\$19.95
Parts-Other	\$463.74
Total Amount Due	\$1,429.19
<hr/>	
Charge Account	\$1,429.19
CTRL#17622	***

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON
(DATE)



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22796 RIC

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		1GB6G5CL2C1142085		63658	63659	02/20/25 10:25	02/20/25	22796
		VEHICLE DESCRIPTION					TAG NO.	STATUS
		2012 CHEVROLET EXPRESS CO (WHITE)						COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	MIKE	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474	(608) 604-7736			SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

Non-Gm Parts Disclosure

Non-Gm parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the Gm Warranty on the vehicle itself. Gm is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-Gm parts is available to you upon request.

X

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	01SES		A68		Customer	\$93.00
Concern	CUSTOMER STATES SES LIGHT IS ON					
Cause	VERIFIED THE CUSTOMER CONCERN OF SES LIGHT IS ON. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN AND FOUND CODE(S) P208B IN HISTORY WHICH IS RELATED TO REDUCTANT PUMP PERFORMANCE. CHECKED FOR SERVICE BULLETINS, SERVICE MESSAGES, RECALLS AND SERVICE HISTORY. USING MDI TESTED REDUCTANT PUMP AND FOUND THAT THE SYSTEM REACHED THE DESIRED PRESSURE-PERFORMED VISUAL INSPECTION-NO ISSUES FOUND-SUSPECT DEF CRYSTALIZED IN THE REDUCTANT PUMP PURGE VALVE CAUSING IT TO BECOME TEMPORARILY STUCK OPEN UNTIL THE CRYSTALIZATION WAS LIQUIFIED ALLOWING THE VALVE TO CLOSE AND RETURN TO NORMAL SYSTEM OPERATION. INSPECTION AND DIAGNOSTICS FOUND NO FAILED OR DEFECTIVE COMPONENTS.					
Correction	VEHICLE IS CURRENTLY OPERATING AS DESIGNED, SUSPECT DEF CRYSTALIZED IN THE REDUCTANT PUMP PURGE VALVE CAUSING IT TO BECOME TEMPORARILY STUCK OPEN UNTIL THE CRYSTALIZATION WAS LIQUIFIED ALLOWING THE VALVE TO CLOSE AND RETURN TO NORMAL SYSTEM OPERATION.					
Line Total...						\$93.00

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		63658	63659	02/20/25 10:25	02/20/25	22796
		VEHICLE DESCRIPTION				TAG NO.	STATUS	
		2012 CHEVROLET EXPRESS CO (WHITE)					COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	MIKE	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474	(608) 604-7736			SAVANNAH NOTTESTAD (30)			6.6L V8 DIR OHV 32V	

Totals

	Amount
Labor	\$93.00
Enviromental	\$9.30
Total Amount Due	\$102.30
<hr/>	
Charge Account	\$102.30
CTRL#17622	---

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notifi- cation at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON
(DATE)



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RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		63896	63897	03/03/25 13:17	03/07/25	23060
		VEHICLE DESCRIPTION					TAG NO.	STATUS
		2012 CHEVROLET EXPRESS CO (WHITE)						COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	MIKE	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474	(608) 604-7736			RICK MAIER (22)			6.6L V8 DIR OHV 32V	

Non-Gm Parts Disclosure

Non-Gm parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the Gm Warranty on the vehicle itself. Gm is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-Gm parts is available to you upon request.

X

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	04		A37		Customer	\$1,550.00
Concern	Customer states there is a leak at rear of vehicle					
Cause	Fuel leak at top of tank,removed tank and found leak at fuel sender and tank					
Correction	Replaced fuel tank sending unit and related parts					
Part Number		Description		Qty.	Unit Price	Ext. Price
11517806		NUT		2	\$15.05	\$30.10
10325852		CAM		1	\$31.08	\$31.08
22682111		SEAL		1	\$27.86	\$27.86
11610209		BOLT		4	\$20.34	\$81.36
11517806		NUT		2	\$15.05	\$30.10
19329220		SENSOR KIT		1	\$243.94	\$243.94
Parts Total...						\$444.44
Misc. Code		Description		Qty.	Unit Price	Ext. Price
FRT		Freight		1.0	\$32.10	\$32.10
Misc Total...						\$32.10
Line Total...						\$2,026.54

RICHLAND COUNTY EMS 1027 N JEFFERSON ST RICHLAND CENTER, WI 53581		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1GB6G5CL2C1142085		63896	63897	03/03/25 13:17	03/07/25	23060
		VEHICLE DESCRIPTION				TAG NO.	STATUS	
		2012 CHEVROLET EXPRESS CO (WHITE)					COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
17622	33			07/05/12			Charge	
WORK	MIKE	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(608) 647-6474	(608) 604-7736			RICK MAIER (22)			6.6L V8 DIR OHV 32V	

Totals

	Amount
Labor	\$1,550.00
Enviromental	\$19.95
Misc.Chg	\$32.10
Parts-Other	\$444.44
Total Amount Due	\$2,046.49
<hr/>	
Charge Account	\$2,046.49
CTRL#17622	---

STATEMENT OF DISCLAIMER

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On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON
(DATE)

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: amber.burch@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 0761 Estimate Amount: \$ 15615.35 Terms & Conditions: Type of Sale: Retail	Inv. Num 307203 Printed: APR 22 25 3:01 PM Copy # 6 Date Opened: 02/23/24 Date Notified: 04/18/24 Date Delivered: Date Complete: 04/30/24
Year/Make/Model: 2006 Ford Commercial Vans VIN: 1FDXE45P4 6DB03142 License Number: Color: Stock Number: Mileage In: 50856 Tag Number: Mileage Out: 50856		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
Customer states they want the engine bullet proofed					
1 -- Cause/Action to Take					
M1 -					
1 -- Correction/Action Taken					
R&I engine. Performed engine teardown and inspection replacing all gaskets and seals, fuel injectors, upgraded HP pump to branch tube adaptor, fuel pressure regulator. Installed head studs. Replaced fuel filters. Disassembled turbo and found unison ring seized in housing and actuation point worn. Replaced unison ring and cleaned housing, assembled turbo. Performed cooling system and engine oil fill. Performed steering and suspension inspection (passed) then performed alignment. Test drove, retested and found pass.	3761		8...		5100.00
Part Number	Failed	Description			
3C3Z6A810A		KIT	1 1	341.90	341.90
4C3Z9B246F		KIT PUMP REPAIR	1 1	141.33	141.33
W302908		HARDWARE MISCELLANEOUS	2 2	29.12	58.24
3C3Z9T514AG		KIT HARDWARE	1 1	16.38	16.38
3C3Z6701B		SEAL ASY CRANKSHAFT OIL	1 1	59.00	59.00
3C3Z6700BA		SEAL ASY CRANKSHAFT OIL FR	1 1	28.67	28.67
4C3Z9P456AJ		COOLER EGR	1 1	505.00	505.00
3C3Z9439AA		GASKET INTAKE MANIFOLD	2 2	19.24	38.48
VC7B		ANTI FREEZE	3 3	28.53	85.59
3C3Z6379BA		BOLT HEX HEAD	10 10	2.58	25.80
3C3Z6584AA		GASKET VALVE ROCKER ARM COVE	2 2	30.15	60.30
3C3Z6584BA		GASKET VALVE ROCKER ARM COVE	2 2	50.46	100.92
4C3Z12A342A		GLOW PLUG	8 8	28.73	229.84
4C2Z12A690BA		WIRE ASY	1 1	64.33	64.33
4C2Z12A690AB		WIRE ASY	1 1	65.33	65.33
4C3Z9E527ARM		INJECTOR ASY FUEL	8 8	255.00	2040.00
3C3Z6C885A		RING	1 1	310.00	310.00
777		SPEC TOOL	1 1	239.28	239.28
JC3Z6051D		GASKET CYLINDER HEAD	2 2	752.31	1504.62
3C3Z10884AA		SENDER ASY TEMPERATURE	1 1	38.55	38.55
3C3Z12A697AA		SENSOR ASY	1 1	61.09	61.09

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: amber.burch@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 0761 Estimate Amount: \$ 15615.35 Terms & Conditions: Type of Sale: Retail	Inv. Num 307203 Printed: APR 22 25 3:01 PM Copy # 6 Date Opened: 02/23/24 Date Notified: 04/18/24 Date Delivered: Date Complete: 04/30/24
Year/Make/Model: 2006 Ford Commercial Vans VIN: 1FDXE45P4 6DB03142 License Number: Color: Stock Number: Mileage In: 50856 Tag Number: Mileage Out: 50856		Customer Signature	

Description		QtyOrd	Qty Del	Price	Ext Total	Grand Total
F6T29160AA	GASKET FILTER BOWL	2	2	7.09	14.18	
5C3Z6710AA	GASKET OIL PAN	2	2	15.02	30.04	
4C2Z6710AA	GASKET OIL PAN	1	1	32.00	32.00	
3C3Z6710CA	GASKET OIL PAN	1	1	22.92	22.92	
5C3Z9K024A	PLUG	1	1	15.77	15.77	
W302297	PLUG	2	2	8.57	17.14	
4C2Z9T517AA	KIT PRESSURE REGULATOR	1	1	106.00	106.00	
3C3Z8575AA	THERMOSTAT ASY	1	1	44.73	44.73	
4C2Z6766BA	CAP ASY OIL FILLER	1	1	58.55	58.55	
3C3Z6731AA	KIT ELEMENT GASKET OIL F	1	1	44.55	44.55	
W300012	O RING	4	4	13.26	53.04	
W302725	HARDWARE MISCELLANEOUS	1	1	3.54	3.54	
3C3Z6626AA	GASKET	1	1	6.77	6.77	
3C3Z8592AB	CONNECTION WATER OUTLET	1	1	43.64	43.64	
W300525	HARDWARE MISCELLANEOUS	2	2	5.65	11.30	
378941S441	NUT - HEX.	6	6	2.75	16.50	
3C3Z8678EB	KIT TENSION PULLEY	1	1	69.64	69.64	
3C3Z9A375AA	GASKET	4	4	1.87	7.48	
3C3Z9N320BA	ELBOW	1	1	13.15	13.15	
3C3Z9N320AA	ELBOW	2	2	19.02	38.04	
4C3Z6608B	COVER	1	1	817.46	817.46	
2C3Z6A340AA	BOLT	4	4	3.92	15.68	
3C3Z6C315AA	SENSOR CRANKSHAFT POSITION	1	1	62.38	62.38	
4C3Z8501C	PUMP ASY WATER	1	1	254.55	254.55	
3C3Z6026DA	PLUG ENGINE	1	1	12.78	12.78	
3C3Z6N640AA	GASKET	1	1	7.58	7.58	
3C3Z6753AA	GASKET	1	1	9.17	9.17	
6C2Z9601A	ELEMENT ASY AIR CLEANER	1	1	78.36	78.36	
AZC2976	RADIATOR	1	1	256.29	256.29	
390420S	SEAL	4	4	5.00	20.00	
XC2Z18B402CA	TUBE HEATER WATER	1	1	21.67	21.67	
4C2Z9N184BA	ELEMENT	1	1	198.18	198.18	

Sub Total Parts

8417.73

Sublet

9307555 head repair

1562.00

PR
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Richland County Ambulance

1027 N Jefferson Street
Richland Center, WI 53581

Phone (H): (608) 647-6474 Phone (W):
Phone (C): Phone Oth:
Email: amber.burch@co.richland.wi.us

Year/Make/Model: 2006 Ford Commercial Vans

VIN: 1FDXE45P4 6DB03142

License Number: Color:

Stock Number: Mileage In: 50856

Tag Number: Mileage Out: 50856

A/R Number: 6476474

Customer Number: 6476474

PO Number:

Auth Number:

Service Writer: 0761

Estimate Amount: \$ 15615.35

Terms & Conditions:

Type of Sale: Retail

**Customer
Signature**

Inv. Num **307203**

Printed: APR 22 25 3:01 PM

Copy # 6

Date Opened: 02/23/24

Date Notified: 04/18/24

Date Delivered:

Date Complete: 04/30/24

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
SubTotal Job # 1					15079.73
2. Customer statement of problem					
Multi Point Inspection completed					
1 -- Cause/Action to Take					
99PX - .					
1 -- Correction/Action Taken	0761				
			0.00		0.00
Sub Total Parts					0.00
SubTotal Job # 2					0.00
3. Customer statement of problem					
-replace batteries					
1 -- Cause/Action to Take					
M1 - .					
1 -- Correction/Action Taken	3761				
Batteries failed test did not have enough power to start vehicle test and failed replaced batteries			0.00		0.00
Part Number Failed Description					
BXT65850					
BATTERY	2	2	179.95	359.90	
Sub Total Parts					359.90
SubTotal Job # 3					359.90
4. Customer statement of problem					
CUSTOMER REQUESTS SET ALIGNMENT TO FACTORY SPECS					
1 -- Cause/Action to Take					
ALIGN - Passenger side front tire showing a lot of wear checked front end all parts tight greased front end put on alignment rack found alignment to be off aligned to factory spec					
1 -- Correction/Action Taken	3761				
Aligned to factory spec			2.00		119.99
Sub Total Parts					0.00
SubTotal Job # 4					119.99

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Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
<u>1. Customer statement of problem</u>					
-CUSTOMER STATES COOLANT LEAK					
1 -- Cause/Action to Take					
M1 - Verified customer concern inspected found coolant line leaking coolant verified concern replaced end on the coolant verified that the coolant leak is now gone					
1 -- Correction/Action Taken	3761				
Replaced coolant line fitting verified coolant now gone made sure coolant was at proper level and coolant is testing good for cold weather as well			0.00		<u>0.00</u>
Part Number XC2Z18B402CA	Failed	Description TUBE HEATER WATER			
	1	1			
	<u>Sub Total Parts</u>				<u>Internal Work</u>
<u>2. Customer statement of problem</u>					
Multi Point Inspection completed					
1 -- Cause/Action to Take					
99PX - .					
1 -- Correction/Action Taken					
			0.00		<u>0.00</u>
	<u>Sub Total Parts</u>				<u>0.00</u>
	SubTotal Job # 2				<u>0.00</u>
<u>Miscellaneous Charges and Deductions For All Jobs</u>					

Total Labor	0.00
Total Parts	0.00
Total Sublet	0.00
Misc. Chrgs	0.00
Car Rental	0.00
Freight	0.00
Deductible	0.00
Special Tax	0.00
Haz Mat Chrg	0.00
Sales Tax	0.00
AMOUNT DUE	0.00

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: amber.burch@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 3385 Estimate Amount: \$ 1547.96 Terms & Conditions: Type of Sale: Retail	Inv. Num 311273 Printed: APR 22 25 3:03 PM Copy # 4 Date Opened: 08/19/24 Date Notified: 08/20/24 Date Delivered: Date Complete: 08/21/24
Year/Make/Model: 2006 Ford Commercial Vans VIN: 1FDXE45P4 6DB03142 License Number: Color: Stock Number: Mileage In: 51780 Tag Number: Mileage Out: 51780		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
CUSTOMER REQUESTS REAR BRAKES REPLACED					
1 -- Cause/Action to Take					
BRKSR - .replaced rear brake pads/rotors, replace wheel seals and left rear caliper. test drive; ok					
1 -- Correction/Action Taken					
				1...	621.39
Part Number	Failed	Description			
4886695		BRK ROTOR	2 2	265.74	531.48
55328		GASKET	2 2	8.54	17.08
28754		SEAL	2 2	30.24	60.48
2327XB		CALIPER	1 1	117.46	117.46
SG7299M		BRK SHOES	1 1	102.38	102.38
<u>Sub Total Parts</u>					828.88
SubTotal Job # 1					1450.27
Recommendations					
In interest of safety it's always best to have your lug nuts retorqued 50 to 100 miles after your service today. Please contact us to have them rechecked.					
2. Customer statement of problem					
Multi Point Inspection completed					
1 -- Cause/Action to Take					
99PX - .					
1 -- Correction/Action Taken					
				0.00	0.00
<u>Sub Total Parts</u>					0.00
SubTotal Job # 2					0.00
3. Customer statement of problem					
- INSTALL BLADES					
1 -- Cause/Action to Take					
WIPERS - .					
1 -- Correction/Action Taken					
				0.00	0.00
Part Number	Failed	Description			
LU2217V528E		BLADE ASY WIPER	2 2	20.98	41.96

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<p>Motor vehicle repair practices are regulated by chapter ATPC 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer-Protection, P.O. Box 8911, Madison, WI 53708-8911.</p> <p>The dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts and/or services. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, loss of income or any other incidental damages.</p>		<p>Total Labor 621.39</p> <p>Total Parts 870.84</p> <p>Total Sublet 0.00</p> <p>Misc. Chrgs 55.73</p> <p>Car Rental 0.00</p> <p>Freight 0.00</p> <p>Deductible 0.00</p> <p>Special Tax 0.00</p> <p>Haz Mat Chrg 0.00</p> <p>Sales Tax 0.00</p>
<p>We have found it is not practical to itemize the many misc. supplies used on each repair job. To do so would add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of the charge will be 10% of the total labor charged. This will be shown in the totals section of the repair order. Experience has shown that this charge covers the barest minimum of these items resulting in savings to our customer.</p>	<p>You may be receiving a survey from the manufacturer. The only passing grade for us is COMPLETELY SATISFIED. If for any reason you are not COMPLETELY SATISFIED please call Mark Fillback or Brent Bussan at 608-647-5400 and we will do our very best to make sure you are COMPLETELY SATISFIED!</p>	<p>AMOUNT DUE 1,547.96</p>

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: amber.burch@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 0761 Estimate Amount: \$ 1012.00 Terms & Conditions: Type of Sale: Retail	Inv. Num 311436 Printed: APR 22 25 3:04 PM Copy # 4 Date Opened: 08/27/24 Date Notified: 08/27/24 Date Delivered: Date Complete: 08/29/24
Year/Make/Model: 2006 Ford Commercial Vans VIN: 1FDXE45P4 6DB03142 License Number: Color: Stock Number: Mileage In: 51899 Tag Number: Mileage Out: 51899		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
CUSTOMER REQUESTS 6 TIRES MOUNTED AND BALANCED					
1 -- Cause/Action to Take					
TIRE6 - .					
1 -- Correction/Action Taken					
Mounted and balanced 6 tires put same ties all the way around so tires can be rotated during services	6411		6...		120.00
Part Number	Failed	Description			
901428070511		LT225 75R16	6 6	162.00	972.00
9999		HERO CODE	-1 -1	80.00	-80.00
Sub Total Parts					892.00
SubTotal Job # 1					1012.00
Recommendations					
In interest of safety it's always best to have your lug nuts retorqued 50 to 100 miles after your service today. Please contact us to have them rechecked.					
2. Customer statement of problem					
Multi Point Inspection completed					
1 -- Cause/Action to Take					
99PX - .					
1 -- Correction/Action Taken					
	6411		0.00		0.00
Sub Total Parts					0.00
SubTotal Job # 2					0.00
Miscellaneous Charges and Deductions For All Jobs					

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer-Protection, P.O. Box 8911, Madison, WI 53708-8911.
The dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts and/or services. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, loss of income or any other incidental damages.

We have found it is not practical to itemize the many misc. supplies used on each repair job. To do so would add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of the charge will be 10% of the total labor charged. This will be shown in the totals section of the repair order. Experience has shown that this charge covers the barest minimum of these items resulting in savings to our customer.

You may be receiving a survey from the manufacturer. The only passing grade for us is **COMPLETELY SATISFIED**. If for any reason you are not **COMPLETELY SATISFIED** please call Mark Fillback or Brent Bussan at 608-647-5400 and we will do our very best to make sure you are **COMPLETELY SATISFIED**!

Total Labor	120.00
Total Parts	892.00
Total Sublet	0.00
Misc. Chrgs	0.00
Car Rental	0.00
Freight	0.00
Deductible	0.00
Special Tax	0.00
Haz Mat Chrg	0.00
Sales Tax	0.00
AMOUNT DUE	1,012.00

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: michael.jessen@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 3385 Estimate Amount: \$ 712.50 Terms & Conditions: Type of Sale: Retail	Inv. Num 316168 Printed: APR 22 25 3:04 PM Copy # 2 Date Opened: 04/07/25 Date Notified: 04/17/25 Date Delivered: Date Complete: 04/17/25
Year/Make/Model: 2006 Ford Commercial Vans VIN: 1FDXE45P4 6DB03142 License Number: UNIT #34 Color: Stock Number: Mileage In: 51950 Tag Number: Mileage Out: 51950		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
-Customer States oil leak in multiple places, could be another type of fluid. found bolts loose while checking					
1 -- Cause/Action to Take					
M1 - .tightened down power steering line. found oil filter housing leaking oil due to failed gasket. replaced oil filter and change oil. inspected for leaks; no leaks found. verified repair					
1 -- Correction/Action Taken					
X.	6411		1...		437.33
Part Number	Failed	Description			
3C3Z6731AA		KIT ELEMENT GASKET OIL F	1 1	61.45	61.45
XO15W40BSD		15W40 BULK (CJ-4) OIL SHELL	15 15	11.07	166.05
<u>Sub Total Parts</u>					227.50
SubTotal Job # 1					664.83
Recommendations					
X					
2. Customer statement of problem					
Multi Point Inspection					
1 -- Cause/Action to Take					
99PX -					
1 -- Correction/Action Taken					
	6411		0.00		0.00
<u>Sub Total Parts</u>					0.00
				<u>Internal Work</u>	
<u>Miscellaneous Charges and Deductions For All Jobs</u>					
Environmental / Shop Supplies					47.67

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The dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts and/or services. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, loss of income or any other incidental damages.

We have found it is not practical to itemize the many misc. supplies used on each repair job. To do so would add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of the charge will be 10% of the total labor charged. This will be shown in the totals section of the repair order. Experience has shown that this charge covers the barest minimum of these items resulting in savings to our customer.

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Total Labor	437.33
Total Parts	227.50
Total Sublet	0.00
Misc. Chrgs	47.67
Car Rental	0.00
Freight	0.00
Deductible	0.00
Special Tax	0.00
Haz Mat Chrg	0.00
Sales Tax	0.00
AMOUNT DUE	712.50

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: amber.burch@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 1356 Estimate Amount: \$ 1099.78 Terms & Conditions: Type of Sale: Retail	Inv. Num 307711 Printed: APR 22 25 2:56 PM Copy # 3 Date Opened: MAR 19 24 Date Notified: MAR 20 24 Date Delivered: Date Complete: MAR 25 24
Year/Make/Model: 2010 Ford Commercial Vans VIN: 1FDXE4FPX ADA14196 License Number: Color: Stock Number: Mileage In: 86278 Tag Number: Mileage Out: 86278		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
CUSTOMER REQUESTS DIESEL LOF MAINTENANCE SERVICE CHANGE OIL AND FILTER, RESET OIL LIFE/MAINTENANCE REMINDER, FILL DEF, LUBRICATE SUSPENSION COMPONENTS AS NEEDED, AND TOP OFF ALL FLUIDS					
1 -- Cause/Action to Take					
LOFD1 - .					
1 -- Correction/Action Taken					
	9999		4...		24.99
Part Number	Failed	Description			
3C3Z6731AA		KIT ELEMENT GASKET OIL F	1 1	33.00	33.00
XO15W40BSD		15W40 BULK (CJ-4) OIL SHELL	15 15	4.80	72.00
Sub Total Parts					105.00
SubTotal Job # 1					129.99
2. Customer statement of problem					
Multi Point Inspection completed					
1 -- Cause/Action to Take					
99PX - .					
1 -- Correction/Action Taken					
	9999		0.00		0.00
Sub Total Parts					0.00
SubTotal Job # 2					0.00
3. Customer statement of problem					
CUSTOMER REQUESTS 4 TIRES MOUNTED AND BALANCED					
1 -- Cause/Action to Take					
TIRE4 - .					
1 -- Correction/Action Taken					
	7326		1...		80.00
Part Number	Failed	Description			
9O1428070511		LT225 75R16	4 4	171.00	684.00
Sub Total Parts					684.00
<u>Miscellaneous Charges and Deductions</u>					
TIRE DISPOSAL FEE 4 TIRES					
					20.00

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Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
SubTotal Job # 3					784.00
Recommendations In interest of safety it's always best to have your lug nuts retorqued 50 to 100 miles after your service today. Please contact us to have them rechecked.					
4. Customer statement of problem					
CUSTOMER REQUESTS 2 TIRES MOUNTED AND BALANCED-MOVING BEST 2 OF REAR TO FRONT.					
1 -- Cause/Action to Take					
TIRE2 - .					
1 -- Correction/Action Taken					
MOVED BEST 2 FROM REAR TO FRONT.	7326		8...	40.00	
Sub Total Parts				0.00	
<u>Miscellaneous Charges and Deductions</u>					
TIRE DISPOSAL FEE 2 TIRES					10.00
SubTotal Job # 4					50.00
Recommendations In interest of safety it's always best to have your lug nuts retorqued 50 to 100 miles after your service today. Please contact us to have them rechecked.					
5. Customer statement of problem					
CUSTOMER REQUESTS SET ALIGNMENT TO FACTORY SPECS					
1 -- Cause/Action to Take					
ALIGN - .					
1 -- Correction/Action Taken					
DONE	7326		2...	119.99	
Sub Total Parts				0.00	
SubTotal Job # 5					119.99
<u>Miscellaneous Charges and Deductions For All Jobs</u>					
Environmental / Shop Supplies					15.80
Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer-Protection, P.O. Box 8911, Madison, WI 53708-8911. The dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts and/or services. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, loss of income or any other incidental damages.				Total Labor 264.98 Total Parts 789.00 Total Sublet 0.00 Misc. Chrgs 45.80 Car Rental 0.00 Freight 0.00 Deductible 0.00 Special Tax 0.00 Haz Mat Chrg 0.00 Sales Tax 0.00	
We have found it is not practical to itemize the many misc. supplies used on each repair job. To do so would add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of the charge will be 10% of the total labor charged. This will be shown in the totals section of the repair order. Experience has shown that this charge covers the barest minimum of these items resulting in savings to our customer.				You may be receiving a survey from the manufacturer. The only passing grade for us is COMPLETELY SATISFIED. If for any reason you are not COMPLETELY SATISFIED please call Mark Fillback or Brent Bussan at 608-647-5400 and we will do our very best to make sure you are COMPLETELY SATISFIED!	
				AMOUNT DUE 1,099.78	

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: amber.burch@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 3385 Estimate Amount: \$ 1044.19 Terms & Conditions: Type of Sale: Retail	Inv. Num 313265 Printed: APR 22 25 2:57 PM Copy # 4 Date Opened: 11/18/24 Date Notified: 11/25/24 Date Delivered: Date Complete: 11/25/24
Year/Make/Model: 2010 Ford Commercial Vans VIN: 1FDXE4FPX ADA14196 License Number: Color: Stock Number: Mileage In: 90026 Tag Number: Mileage Out: 90026		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
-Customer States shifter hard and pops out of gear					
1 -- Cause/Action to Take					
M1 - .verified customers concern. found stop switch faulty and shifter solenoid faulty. replaced both. test drive;ok					
1 -- Correction/Action Taken					
X.	6411		1...		353.34
Part Number Failed Description					
GL3Z13480A		1 1	53.09	53.09	
DC2Z3Z719A		1 1	216.67	216.67	
<u>Sub Total Parts</u>					269.76
SubTotal Job # 1					623.10
Recommendations					
X					
2. Customer statement of problem					
-Customer States blower motor switch only on high and switch is hard to turn					
1 -- Cause/Action to Take					
M1 - .verified customers concern. found blower motor switch inop. replaced switch assembly. test drive;ok					
1 -- Correction/Action Taken					
X.	6411		1...		271.33
Part Number Failed Description					
F49Z19986A		1 1	62.70	62.70	
<u>Sub Total Parts</u>					62.70
SubTotal Job # 2					334.03
Recommendations					
X					
3. Customer statement of problem					
-Customer States left outter rear dual leaking					
1 -- Cause/Action to Take					
M1 - .removed left outter rear dual. filled with 80 psi; checked for any leaks; no leaks found at this time					
1 -- Correction/Action Taken					
X.	6411		1...		31.33

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<p>Motor vehicle repair practices are regulated by chapter ATPC 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer-Protection, P.O. Box 8911, Madison, WI 53708-8911.</p> <p>The dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts and/or services. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, loss of income or any other incidental damages.</p>		<p>Total Labor 656.00</p> <p>Total Parts 332.46</p> <p>Total Sublet 0.00</p> <p>Misc. Chrgs 55.73</p> <p>Car Rental 0.00</p> <p>Freight 0.00</p> <p>Deductible 0.00</p> <p>Special Tax 0.00</p> <p>Haz Mat Chrg 0.00</p> <p>Sales Tax 0.00</p>
<p>We have found it is not practical to itemize the many misc. supplies used on each repair job. To do so would add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of the charge will be 10% of the total labor charged. This will be shown in the totals section of the repair order. Experience has shown that this charge covers the barest minimum of these items resulting in savings to our customer.</p>	<p>You may be receiving a survey from the manufacturer. The only passing grade for us is COMPLETELY SATISFIED. If for any reason you are not COMPLETELY SATISFIED please call Mark Fillback or Brent Bussan at 608-647-5400 and we will do our very best to make sure you are COMPLETELY SATISFIED!</p>	<p>AMOUNT DUE 1,044.19</p>

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: michael.jessen@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 3385 Estimate Amount: \$ 1959.73 Terms & Conditions: Type of Sale: Retail	Inv. Num 313512 Printed: APR 22 25 2:58 PM Copy # 5 Date Opened: 11/29/24 Date Notified: 12/11/24 Date Delivered: Date Complete: 12/13/24
Year/Make/Model: 2010 Ford Commercial Vans VIN: 1FDXE4FPX ADA14196 License Number: Color: Stock Number: Mileage In: 90195 Tag Number: Mileage Out: 90195		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
1. Customer statement of problem					
-Customer States coolant leaking from top of motor 1 -- Cause/Action to Take M1 - Verified customer concern inspected vehicle pressure test system and found coolant leaking from the heater hose on back side of heater core to be leaking was rubbing on the alternator pulley rubbed hole in metal park of the hose will need to replace heater hose 1 -- Correction/Action Taken Replaced heater hose topped off coolant verified that the vehicle runs drives as it should	6411		1...	1438.80	
Part Number 9C2Z18472P VC7B	Failed	Description HOSE HEATER WATER ANTI FREEZE	1 1 1 1	436.67 28.53	436.67 28.53
Sub Total Parts					465.20
SubTotal Job # 1					1904.00
2. Customer statement of problem					
Multi Point Inspection 1 -- Cause/Action to Take 99PX - 1 -- Correction/Action Taken	6411		0.00	0.00	
Part Number 917477	Failed	Description OIL FIL TUBE	1 1		
Sub Total Parts					Internal Work
Miscellaneous Charges and Deductions For All Jobs					
Environmental / Shop Supplies					55.73

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Total Labor	1,438.80
Total Parts	465.20
Total Sublet	0.00
Misc. Chrgs	55.73
Car Rental	0.00
Freight	0.00
Deductible	0.00
Special Tax	0.00
Haz Mat Chrg	0.00
Sales Tax	0.00
AMOUNT DUE	1,959.73

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Richland County Ambulance 1027 N Jefferson Street Richland Center, WI 53581 Phone (H): (608) 647-6474 Phone (W): Phone (C): Phone Oth: Email: michael.jessen@co.richland.wi.us		A/R Number: 6476474 Customer Number: 6476474 PO Number: Auth Number: Service Writer: 0761 Estimate Amount: \$ 153.69 Terms & Conditions: Type of Sale: Retail	Inv. Num 315975 Printed: APR 22 25 3:00 PM Copy # 5 Date Opened: 03/27/25 Date Notified: 03/27/25 Date Delivered: Date Complete: 03/27/25
Year/Make/Model: 2010 Ford Commercial Vans VIN: 1FDXE4FPX ADA14196 License Number: Color: Stock Number: Mileage In: 91901 Tag Number: Mileage Out: 91901		Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
<u>1. Customer statement of problem</u>					
CUSTOMER REQUESTS DIESEL LOF MAINTENANCE SERVICE CHANGE OIL AND FILTER, RESET OIL LIFE/MAINTENANCE REMINDER, FILL DEF, LUBRICATE SUSPENSION COMPONENTS AS NEEDED, AND TOP OFF ALL FLUIDS					
1 -- Cause/Action to Take					
LOFD1 - .					
1 -- Correction/Action Taken					
	7326		6...		<u>33.99</u>
Part Number	Failed	Description			
FL2016		1	1	41.30	41.30
XO15W40BSD		15	15	4.98	74.70
<u>Sub Total Parts</u>					<u>116.00</u>
<u>SubTotal Job # 1</u>					<u>149.99</u>
<u>2. Customer statement of problem</u>					
Multi Point Inspection					
1 -- Cause/Action to Take					
99PX - .					
1 -- Correction/Action Taken					
	7326		0.00		<u>0.00</u>
<u>Sub Total Parts</u>					<u>Internal Work</u>
<u>Miscellaneous Charges and Deductions For All Jobs</u>					
Environmental / Shop Supplies					3.70

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Total Labor	33.99
Total Parts	116.00
Total Sublet	0.00
Misc. Chrgs	3.70
Car Rental	0.00
Freight	0.00
Deductible	0.00
Special Tax	0.00
Haz Mat Chrg	0.00
Sales Tax	0.00
AMOUNT DUE	153.69

Reliant Fire Apparatus, Inc.

880 Enterprise Drive
 Slinger, WI 53086
 servicewi@reliantfire.com
 (262) 297-5020

Invoice: **INV-WI-1770**Date: **4/21/2025****Bill To**

Richland County
 1027 North Jefferson Street
 Richland Center, WI 53581
 P: 608-604-7736

Ship To

Richland County
 1027 North
 Jefferson Street
 Richland Center, WI
 53581

Remit Payment To

Reliant Fire Apparatus
 PO BOX 470
 Slinger, WI 53086

Service Order	Terms	Due Date	Authorizer	Customer PO	Unit #
SO-WI-1724	Net 30	5/21/2025	Michael Jessen		1212

Item	Description	Quantity	Rate	Amount
Drive to unit				
Labor	Drive to unit (Service Call) 1027 North Jefferson Street, Richland Center, WI	2.11000	\$185.00	\$390.35
			Subtotal	\$390.35

Complaint: Cannot open door for oxygen compartment.

Cause: Remove light on door and found linkage rod pin missing.

Labor	Correction: Cab & Body / Lap Doors / Pry the latch and pull handle to get door open. Remove inside panel and locate the pin, found retainer portion has broke. Install the pin and zip tie both pins to keep them retained. Check door adjustment and latches open well. Install used light for customer and tested, works as needed. Test door again after panel install and had no further issues. - Created: 4/16/2025 Completed: 4/16/2025	1.37000	\$203.00	\$278.11
			Subtotal	\$278.11

Return from unit

Labor	Return from unit 1027 North Jefferson Street, Richland Center, WI	1.91000	\$185.00	\$353.35
			Subtotal	\$353.35

Unit: 1212 VIN: 2121212

2010 Horton Ambulance

*Fire Pump: 0 Hours

*Generator: 0 Hours

Chassis: 92,693 Miles

Engine: 4,705 Hours

Labor	\$1,021.81
Shop Supplies	\$51.09
Pre-Charge Subtotal	\$1,072.90
Exempt (0% of \$0.00)	\$0.00
Total	\$1,072.90
Payments & Credits	\$0.00
Balance Due	\$1,072.90

If wheels were removed for any reason the lug nuts should be rechecked after OEM recommended mileage.

A surcharge of 4.00% of the transaction amount on Visa and Mastercard purchases, which is not greater than our cost of acceptance, will be charged. We do not surcharge Visa and Mastercard debit cards.

Part Returns: Returns will be accepted within fourteen (14) days of the original invoice date and subject to a 10% restocking fee for non-fabricated or special order parts. Fabricated or special order parts sales are final and non-returnable. Shipping/handling/freight/surcharges incurred will be the responsibility of the Purchaser and not refunded from the original invoice.



We would love your feedback! Please tell us how we did using the link below. It will only take a minute of your time and each review helps us to grow and improve our service.

<https://bit.ly/reliantservice>



Repair Order Invoice

Invoice To:

RICHLAND COUNTY EMERGENCY SERVICES
1027 N JEFFERSON STREET
RICHLAND CENTER WI 53581

Reliant Fire Apparatus

880 Enterprise Drive
PO BOX 470
Slinger, WI 53086
Tel: 262-297-5020
Fax: 262-297-5022
bryank@reliantfire.com

Date	Invoice	A/C	Customer PO	Payment Term	Page	
Nov 14, 2024	WI002783	RICHLAND COU		NET 30	1 /2	
RO WO003205		Owner RICH LAND COUNTY EMERGENCY SERVICES	Repair Loc. WI-SERVICE,PARTS,	WO Date Oct 24, 2024		
Unit LIFELINE		VIN 1GB6G5CLQC1142085	License	Last Cert. ()		
2012 Chevy Duramax Lifeline						
Make		Model	Year 2012	Engine		
ODOMETER 61679 MI		ENGINE 4147 HR				
Activity Description						
Part Number	Part Description			Quantity	Charge	Total
1. Siren Speaker			2.20 HR	203.0000	446.60	
Complaint:		Customer states we were out doing the same repair on their 2008 Horton a few weeks ago. The Siren speakers burn up after time and blow fuses. On the Horton they supplied us with speaker and AMP and we installed. On this unit they said the bumper has two speakers and they are right next to each other. Said one of the two is not working but do not know which one since they are side by side. Wants us to bring speaker and replace bad speaker and customer is providing a new AMP they want us to install with it. On the Horton we needed to make a new harness and also found a pinched wire. Please trace current wiring and verify it is good for the speakers and be prepared to run new wiring if needed.				
Cause:		Driver side siren speaker drive blown found date on unit from the year 2012, checked with multimeter. Check all the power wiring going to amp and interface unit, no defects found. Checked all grounds no loose or broken wires. Checked wiring from speakers along frame into cab, no broken or pinched wires found.				
Correction:		Replaced blown driver side speaker driver, verify repair by testing system, no other issues present at time of repair to warrant further diagnosis of system.				
SD0302	100 Watt Driver (No Neck / Narrow Back)			1.00 EA	298.1020	298.10
					Activity Sub-total:	744.70
2. TRAVEL TIME			1.00 HR	185.0000	185.00	
Complaint:		Travel to and from customer location.				
Cause:		This is time actually taken to reach and return to requested location.				
Correction:		Travel to and from location.				
					Activity Sub-total:	185.00

Technician COLLIN-Collin

Authorized



Repair Order Invoice

Reliant Fire Apparatus

880 Enterprise Drive
PO BOX 470
Slinger, WI 53086
Tel: 262-297-5020
Fax: 262-297-5022
bryank@reliantfire.com

Invoice To:

RICHLAND COUNTY EMERGENCY SERVICES
1027 N JEFFERSON STREET
RICHLAND CENTER WI 53581

Date	Invoice	A/C	Customer PO	Payment Term	Page
Nov 14, 2024	WI002783	RICHLAND COU		NET 30	2 /2

Total Labor:	631.60
Total Parts:	298.10
Shop Supplies:	31.58
SubTotal:	961.28
INVOICE TOTAL:	961.28

If wheels were removed for any reason the lug nuts should be rechecked after OEM recommended mileage.

A surcharge of 4.00% of the transaction amount on Visa and Mastercard purchases, which is not greater than our cost of acceptance, will be charged. We do not surcharge Visa and Mastercard debit cards.

Part Returns: Returns will be accepted within fourteen (14) days of the original invoice date and subject to a 10% restocking fee for non-fabricated or special order parts. Fabricated or special order parts sales are final and non-returnable. Shipping/handling/freight/surcharges incurred will be the responsibility of the Purchaser and not refunded from the original invoice.

Signature:_____

RCES Incidents By Month 2025

Incident Month Name	January	February	March	April	May	June
Agency Name (dAgency.03)						
Richland County Ambulance Service	132	118	109	107	149	52

Additional Filters

Incident Year equal to 2025