

**Comprehensive Community Services (CCS)
Coordination Committee Meeting
July 17th, 2025**

The July 17th, 2025, meeting of the Comprehensive Community Services (CCS) Coordinating Committee was held via Zoom and in Conference Room A/B in the Community Services Building at 9:00 am.

Roll Call:	Present	Absent		Present	Absent
Laurie Couey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	William Rezin	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Kiah Holtzman	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Megan Johnson	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Isabela Candelaria	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
Dr. Jerel Berres	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Dawn Greeno	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Jennifer Ward	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Paul Wiertzema	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Kevin Schmidt	<input checked="" type="checkbox"/>	<input type="checkbox"/>			

Others Present: Brandi Christianson, Amanda Linder

Call Meeting to Order: The meeting was called to order by Laurie at 9:05AM. Made a motion to start, Isabela made a motion to second that.

Approve Agenda and Posting for January 23rd, 2025, Meeting:

Dawn motioned, and Paul seconded this motion.

CCS Quarterly report (Jan-March 2025):

Laurie shared who we collaborate with and as the Wisconsin River Collaborative and discussed the formal CCS plan and what that entails. Laurie shared that if we get audited that is what we shared with DHS
50 currently 7 enrolled, 2 discharged, and 5 waitlisted

17 providers in 2024 to provide services. Laurie talked about what services were worked on with the providers. Laurie stated that we shared the surveys with clients and then asked clients/parents to return them. There are three types of surveys. 18+, 13-17, parents guardians of children 18 and under. 2024 was not a successful survey as we tried a new method and sent those out electronically and did not have success. Laurie shared that we are going to try to hand deliver them again. Dawn shared that she thinks that texting the survey would be more successful for her household.

2024: 51 surveys went out and only 10 were returned: 4 youth and 6 adults

Things that were successful--Youth: perception of functioning (I am better able to do things I want to do), I am better at handling daily life.

William shared that he feels success is also in correlation to how hard the provider pushes them.

Jennifer suggested we hand the survey out with stamped envelopes and asked them to fill them out and return them.

Comments and concerns sections on survey: All were left blank on returned surveys

Laurie asked if anyone wanted a copy to let us know.

Jennifer Ward would like a copy.

Jennifer wanted to address the verbiage of the surveys, that maybe they were too hard for young people to understand. Laurie gave an example of some of the generic questions on the youth survey. That the state uses the same survey for all CCS programs. Jennifer stated that maybe things are not properly captured because the youth do not understand the language. Should be in terms of the youth understand. She thought that the verbiage in the service plan should use the same verbiage in the survey.

Kevin shared that whoever is going over the survey with the kids should explain it better. Kevin shared that he would make sure that he touched on that with a client and would ensure a higher success rate in survey completion.

Paul shared that it is important to review and share it the best way for each individual they service.

William shared that the kids may rush through it because they just want to get it done and go back to what they were doing before. Maybe adding more content to the questions may help the youth answer more honestly.

CCS 2024 Mental Health Statistical Improvement Plan Review:

Laurie passed out our binder for the formal CCS plan for committee to review, Kevin asked for a copy. Laurie shared who we collaborate with as the Wisconsin River Collaborative and discussed the formal CCS plan and what that entails.

Future Agenda Items:

Laurie asked the committee what they would like to see on the future agenda items. Dawn shared that she would like to see the consumer handbook on the agenda. William mentioned he would like to have a speaker that would discuss the CCS program, or someone talking about the service array. Dawn shared that both would be informational.

What is guidance on the survey, Laurie will look into it and bring it back to the committee at the next meeting

Kevin shared that it would be beneficial to the services that providers are able to provide in depth. Ie: billing for calls, travel etc.

Next Meeting: October 23rd, 2025, at 9am

Adjourn: Laurie Couey asked for a motion to adjourn. Kevin made a motion 7to adjourn and seconded by William. Motion carried. The meeting adjourned at 9:36AM.

Respectfully Submitted,

Amanda Linder
Behavioral Health Compliance Specialist