

Billing Address:
 RICHLAND COUNTY SHERIFF
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Quote Date:10/08/2021
 Expiration Date:10/08/2022
 Quote Created By:
 James Tracy
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End Customer:
 RICHLAND COUNTY SHERIFF
 Jason Marshall
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Line #	Item Number	Description	Qty	Term
	Flex			
1	ISV00S01851A	GEOVALIDATION UPGRADE WITH MAP UPDATE	1	
2	SSV00S02487A-SP	FLEX ARCGIS DESKTOP STANDARD LICENSE	1	
3	SSV00S00060A-SP	ESRI ARCGIS SERVER STANDARD OEM	1	
4	SSV00S00026A-SP	ESRI ARCGIS SERVER STANDARD MAINTENANCE \$540/YR	1	1 YEAR

Grand Total **\$31,326.03(USD)**

Pricing Summary

	Sale Price	Prorated Price
Upfront Costs for Hardware, Accessories and Implementation (if applicable), plus Subscription Fee	\$31,326.03	\$0.00
Grand Total System Price	\$31,326.03	\$0.00

Notes:



Any sales transaction following Motorola's quote is based on and subject to the terms and conditions of the valid and executed written contract between Customer and Motorola (the "Underlying Agreement") that authorizes Customer to purchase equipment and/or services or license software (collectively "Products"). If no Underlying Agreement exists between Motorola and Customer, then Motorola's Standard Terms of Use and Motorola's Standard Terms and Conditions of Sales and Supply shall govern the purchase of the Products.
 Motorola Solutions, Inc.: 500 West Monroe, United States - 60661 ~ #: 36-1115800

- Unless otherwise noted, this quote excludes sales tax or other applicable taxes (such as Goods and Services Tax, sales tax, Value Added Tax and other taxes of a similar nature). Any tax the customer is subject to will be added to invoices.

Future Maintenance

- Future maintenance is estimated for your planning purposes and is not included in this purchase.
- 2nd-year maintenance will begin 12 months from production implementation.

Term 2 Flex Maintenance Total: \$561.60

The Customer's signature below constitutes its agreement to purchase the licenses, products and/or services according to the terms quoted by Motorola Solutions within this document. This document shall serve as an addendum to the Purchase Agreement previously entered into between the Customer and Motorola Solutions. The terms and conditions of the Purchase Agreement, as well as the related License Agreement and Support Agreement, shall apply to the items quoted herein.

Motorola Solutions, Inc.

By: _____

Name: _____

Title: _____

Date: _____

Customer

By: _____

Name: _____

Title: _____

Date: _____



GEOVALIDATION UPGRADE STATEMENT OF WORK

In accordance with the terms and conditions of the Agreement, this Statement of Work ("SOW") defines the principal activities and responsibilities of all parties for the delivery of the Motorola Solutions ("Motorola") system as presented in this offer to the Customer (hereinafter referred to as "Customer"). When assigning responsibilities, the phrase "Motorola" includes our subcontractors and third-party partners.

Deviations and changes to this SOW are subject to mutual agreement between Motorola and the Customer and will be addressed in accordance with the change provisions of the Agreement.

Unless specifically stated, Motorola work will be performed remotely. Customer will provide Motorola resources with unrestricted direct network access to enable Motorola to fulfill its delivery obligations.

Motorola and the Customer will work to complete their respective responsibilities in accordance with the mutually agreed upon Project Schedule. Any changes to the Project Schedule will be mutually agreed upon via the change provision of the Agreement.

Required Resources

In order to enable a successful GeoValidation Upgrade, both Motorola and the Customer will assign sufficiently skilled resources to fulfill the responsibilities outlined in this Statement of Work.

Motorola GIS Analyst

The Motorola GIS Analyst specializes in geographical information technology and possesses expert level experience with Esri toolsets. The Motorola GIS Analyst fulfills the Motorola responsibilities outlined in this SOW and provides the following:

- Customer guidance with adherence to GIS data requirements of the Motorola GIS system.
- Consultation the conversion of Customer GIS source data for Motorola use.
- Instruction on the use of GIS as it pertains to the Motorola system.

Customer GIS Administrator

The GIS Administrator is responsible for the development and maintenance for all of the GIS data used in the Motorola system. The GIS Administrator must have working experience with Esri software including ArcDesktop and ArcPro. The Administrator must have knowledge of model builder, toolbox tools, Network Analyst, and general database structures and will fulfill the Customer responsibilities outlined in this SOW. Duties for this resource include:

- Providing data in the correct schema.
- Developing, maintaining and updating GIS data.
- Supporting the GIS elements used in Motorola software.
- Keeping in regular communication with the other administrative resources.



Completion Criteria

Motorola Integration Services are considered complete upon Motorola performing the last task listed in a series of responsibilities. Customer task completion will occur per the project schedule enabling Motorola to complete its tasks without delay.

Customer will provide Motorola written notification that it does not accept the completion of Motorola responsibilities or rejects a Motorola service deliverable within five business days of completion or receipt of a deliverable.

The Service Completion will be acknowledged in accordance with the terms of Master Customer Agreement and the Service Completion Date will be memorialized by Motorola and Customer. Software System Completion will be in accordance with the terms of the Software Products Addendum unless otherwise stated in this Statement of Work.

GEOVALIDATION SERVICES**Upgrade Planning Session**

A clear understanding of the expectations of both Motorola and the Customer are critical to fostering a collaborative environment of trust and mutual respect required for a successful GeoValidation Upgrade. An Upgrade Planning teleconference will be scheduled after the Agreement has been executed to review the scope and involvements in completing the upgrade. Timely interaction is critical to the successful completion of the upgrade. The agenda will include the following:

- Review project delivery requirements as described in this SOW.
- Discuss Customer involvement in data gathering, data clean up, and provisioning to confirm understanding of the scope and required time commitments.
- Discuss Motorola remote access requirements (access to a secured two-way Internet connection to the Motorola system firewalls for the purposes of upgrade activities).

Motorola Responsibilities

- Schedule the remote Upgrade Planning Session.
- Request the attendance of any additional Customer resources that are instrumental in the project's success, as needed.
- Review the Flex patching level and GIS Server requirements.
- Provide Customer a link to the Flex GIS requirements documents contained in the Spillman Knowledge base if Customer has not already located them in the knowledge base.
- Review the GeoValidation Requirements and GeoValidation Feature Class Schema documents.
- Review Motorola's delivery approach, schedule, and its reliance on Customer-provided remote access.
- Schedule Upgrade Check session.

Customer Responsibilities

- Ensure Customer GIS Administrator commitment to complete upgrade activities.
- Update and/or confirm Flex patching is at or above patch level 1603.
- Provide confirmation that the Practice environment Database is functioning and accessible.
- Provide a Windows server running ArcServer version 10.6.1 or above.
- Review GeoValidation Requirements and GeoValidation Feature Class Schema documents located in the Spillman Knowledge base.



- Perform data clean up, as may be required to ensure data conforms to Flex GIS Data requirements. QUOTE

GeoValidation Upgrade Activities

The GeoValidation Upgrade process consists of a minimum of three interactive sessions over a five-week period.

Motorola Responsibilities

- Coordinate the time for each interactive session with the Customer.
- Provide guidance on Customer actions required to complete the GeoValidation upgrade.

Customer Responsibilities

- Ensure availability of the GIS administrator for each of the interactive sessions.
- Complete upgrade action items identified as a result of each interactive session.

GeoValidation Upgrade Check

The purpose of the GeoValidation Upgrade Check is to confirm that the Customer's data conforms to the schema documented in the GeoValidation Requirements and GeoValidation Feature Class Schema documents. At the close of the meeting, the dataset will either pass or fail. If the dataset fails the upgrade check, required changes will need to be completed and another GeoValidation Upgrade Check will need to be scheduled. The GeoValidation Upgrade check is a critical step in the upgrade process. Motorola cannot proceed with any other upgrade activities until the upgrade check passes.

Motorola Responsibilities

- Review Customer's data via screen share to confirm that the data is in the appropriate schema and all required data types are present.
- Provide confirmation that the Customer's data is ready for the data handover to continue in the GeoValidation Upgrade process.
- If confirmation of data readiness is not possible, document and deliver action items collected during the call within 24 hours of conclusion of the meeting.
- For datasets that have passed the upgrade check, request a dataset to be delivered within 24 hours of the close of this meeting.
- Upgrade setup and demonstration will be scheduled two weeks after the close of this meeting.

Customer Responsibilities

- Ensure availability of GIS administrator for this meeting.
- Ensure that all required data types are available to be reviewed via screen share.
- Complete upgrade action items identified as a result of meeting activities.
- For Customer's datasets that have passed the upgrade check, the dataset is to be delivered to Motorola within 24 hours of the close of the meeting.

NOTE: A delay in Motorola receiving the dataset will have a negative impact on the schedule and will delay the project.

- Confirm availability for Upgrade Setup and Demo session.



GeoValidation Build

Over a two-week period, Motorola will develop a functional dataset to be delivered to the Customer in the format necessary for the GeoValidation upgrade.

Motorola Responsibilities

- Build the GeoValidation file set that will be delivered to the Customer during the Conversion Execution activities.
- Upon completion of the GeoValidation Build, deliver the dataset to the Customer as a .zip file.

Customer Responsibilities

- Upon receipt of the GeoValidation Build dataset, load the delivered .zip file on the Flex ArcGIS Server.

CONVERSION PROCESSING

Conversion processing consists of three primary activities that are completed within the same day: building the GeoValidation dataset, setting up the practice database and conducting an end user demonstration of the upgraded GIS system.

Conversion Execution

Motorola will guide the Customer through the conversion process via remote teleconference. After the conversion work activities have been completed, the practice database will be linked to the new GeoValidation services.

Motorola Responsibilities

- Build the GeoValidation dataset.
- Upon completion of the GeoValidation Build, deliver the GeoValidation Build dataset to the Customer as a .zip file.
- Via recorded teleconference the following items will be completed:
- Install Geobase.war, SOE, Flex toolset, and locators.
- Demonstrate each of the following on the Customer's GIS environment:
- Import customers GIS data into the GeoValidation file structure to create a staging area on the customer Practices environment.
- Model setup and Flex toolset.
- Create locators.
- Create Geocoding and Map Services for GeoValidation.
- Update Administration Manager on the Flex client.
- Complete the Setup Administrator Manager in Practice database.
- Test address validation within the Flex client to confirm that GeoValidation is functioning.
- Provide a copy of the meeting recording 24 hours after the close of the meeting.

Customer Responsibilities

- Upon receipt of the GeoValidation Build dataset, load the delivered .zip file on the Flex ArcGIS Server.
- Ensure availability of the GIS Administrator and Customer designated SAA, Dispatch Supervisors, Records Supervisors, and all other appropriate personnel identified by the Customer to participate in demonstration, practice database setup, and conversion execution activities.



Validation Burn in Period

The validation burn in period provides the Customer an opportunity to exercise the upgraded GIS system prior to commencing production use. The validation burn in period starts upon conclusion of the conversion execution demonstration and extends for ten calendar days.

Motorola Responsibilities

- Provide remote assistance in support of Customer testing activities of GeoValidation within the Practice database.
- Assist Customer in determining GIS data issues affecting expected outcomes.
- Respond to Customer reported anomalies manifesting in the Flex software.

Customer Responsibilities

- Exercise GeoValidation in the Practice environment, validating Customer generated use cases.
- Use the Motorola resource to triage anomalies so as to identify GIS data issues versus Flex application issues.
- Correct any identified GIS data issues.
- Upon conclusion of the validation burn in period, place a freeze on the Practice database in preparation for activation in production.
- Coordinate a day and time for Motorola to apply GeoValidation to the production environment.

GeoValidation Upgrade to Production

Applying GeoValidation to the Production environment completes the upgrade process. Motorola and Customer will agree upon the day and time to apply the upgrade to the production environment. Both parties will participate via a teleconference in order to respond to any negative impacts that may arise in the production environment.

Motorola Responsibilities

- Establish a teleconference prior to initiating the implementation of GeoValidation in the Production environment.
- Apply GeoValidation to the production environment.
- Verify address validation is functioning within the Flex client to confirm that GeoValidation is operational in the Production environment.

Customer Responsibilities

- Ensure availability of the SAA representative.
- Provide Motorola written documentation of any anomalies in the production environment, directly attributed to the GeoValidation upgrade, within five calendar days of commencing use of GeoValidation in the Production environment.

