

SPRING GREEN AREA INTERNET/BROADBAND SURVEY

****Please return by December 15, 2017 ****

Please completely fill the “bubble” that corresponds to your selection.

Like this: ☒ Not like this: ☐ ☐ ☐

The Federal Communications Commission (FCC) defines high-speed broadband Internet as a connection with a minimum download of 25 Mbps and 3 Mbps upload.

1. Currently:

	Yes	No	Don't Know
a) Do you subscribe to Internet service at your Spring Green area home	<input type="radio"/>	<input type="radio"/>	
b) Is high speed broadband Internet (at least 25 Mbps download/3 Mbps upload) available at your area Spring Green home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. If you do not subscribe to Internet service, why not? (• Mark all that apply)

- ☐ Not applicable
 ☐ Service is too slow
 ☐ Not available at my residence
☐ Do not use
 ☐ Service is inconsistent
 ☐ Service is too expensive
☐ Use in another location
 ☐ Other, specify: _____

	Yes	No
3. Would you subscribe to high-speed broadband Internet service delivering service at <u>100 Mbps download/50 Mbps upload for about \$70 per month</u> if it was available at your Spring Green area residence?	<input type="radio"/>	<input type="radio"/>

4. How likely would someone at your Spring Green area residence do any of the following activities if you had access to high-speed broadband Internet service (100 Mbps download and 50 Mbps upload)?

	Very unlikely	Unlikely	Not sure/NA	Likely	Very likely
a) Start, move or grow a home-based business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) Work from home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) Access educational resources (K-12, post-secondary, continuing education, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) Access medical information/services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) Improve the management of my farm (access market info, work with lenders and crop consultants, taxes, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you currently subscribe to Internet service at your residence, please CONTINUE the survey. If not, please GO TO Question 9 to complete survey. Thank you.

5. What is your monthly cost for just your current Internet service (if part of a bundle, please estimate Internet cost only)?

\$40 or less	\$41 to \$70	\$71 to \$100	\$101 to \$200	\$201 or more	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How satisfied are you with your current Internet service?

Very dissatisfied	Dissatisfied	No Opinion /NA	Satisfied	Very satisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7. If you are dissatisfied or very dissatisfied with your Internet service, why are you not satisfied?
(• Mark all that apply)**

- ☐ Not applicable ☐ Service is inconsistent ☐ Service is too expensive
☐ Service is too slow ☐ Other, specify: _____

8. Who is your current Internet service provider at your Spring Green area residence?

- | | | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------------|
| Not applicable | Charter/
Spectrum | Frontier | Bug
Tussle | WI
Connect | Satellite | Cellular
Service | Other (specify): |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | _____ <input type="radio"/> |

9. Please use the space below to add any comments about broadband Internet service in the Spring Green area.

INFORMED CONSENT

10. In order to identify areas that are underserved, we would like to use your address and your response to create maps as part of a broadband expansion grant application. Do we have your permission to use your data in this way?

- | | |
|-----------------------|-----------------------|
| Yes | No |
| <input type="radio"/> | <input type="radio"/> |

DEMOGRAPHICS (for statistical purposes only)

11. What is your gender?

- | | | |
|-----------------------|-----------------------|-----------------------|
| Male | Female | Other |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

12. What is your age?

- | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65 and older |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

13. Do you have children, 18 years old or younger, living in your home?

- | | |
|-----------------------|-----------------------|
| Yes | No |
| <input type="radio"/> | <input type="radio"/> |

Thank you for taking the time to complete this very important survey! Your participation makes a difference.

**Please return the completed survey in the postage-paid envelope provided by December 15, 2017 to:
Survey Research Center, 124 Regional Development Institute
University of Wisconsin – River Falls
410 S. 3rd St.
River Falls, WI 54022-9989**