

Richland County Strategic Plan

2021-2024



Chapter 1: Opportunities & Challenges



Planning Process

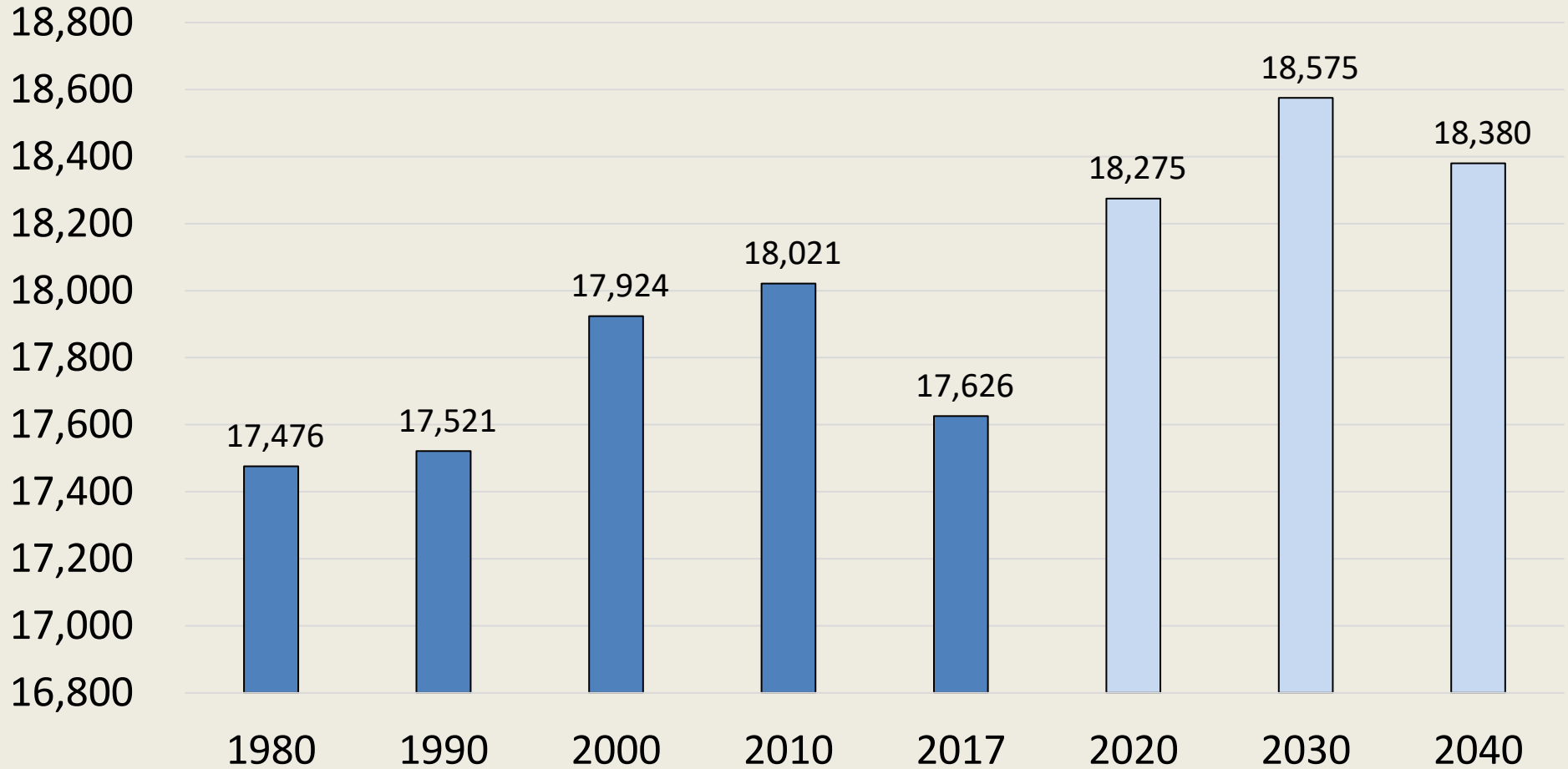
- Board Meetings:
 - Core Values, Mission, Vision, Stakeholders
 - SWOT & PEST analysis
 - Goals, Objectives, Projects
 - Capital Projects / Implementation
- Document Review
- Stakeholder Interviews & Tours



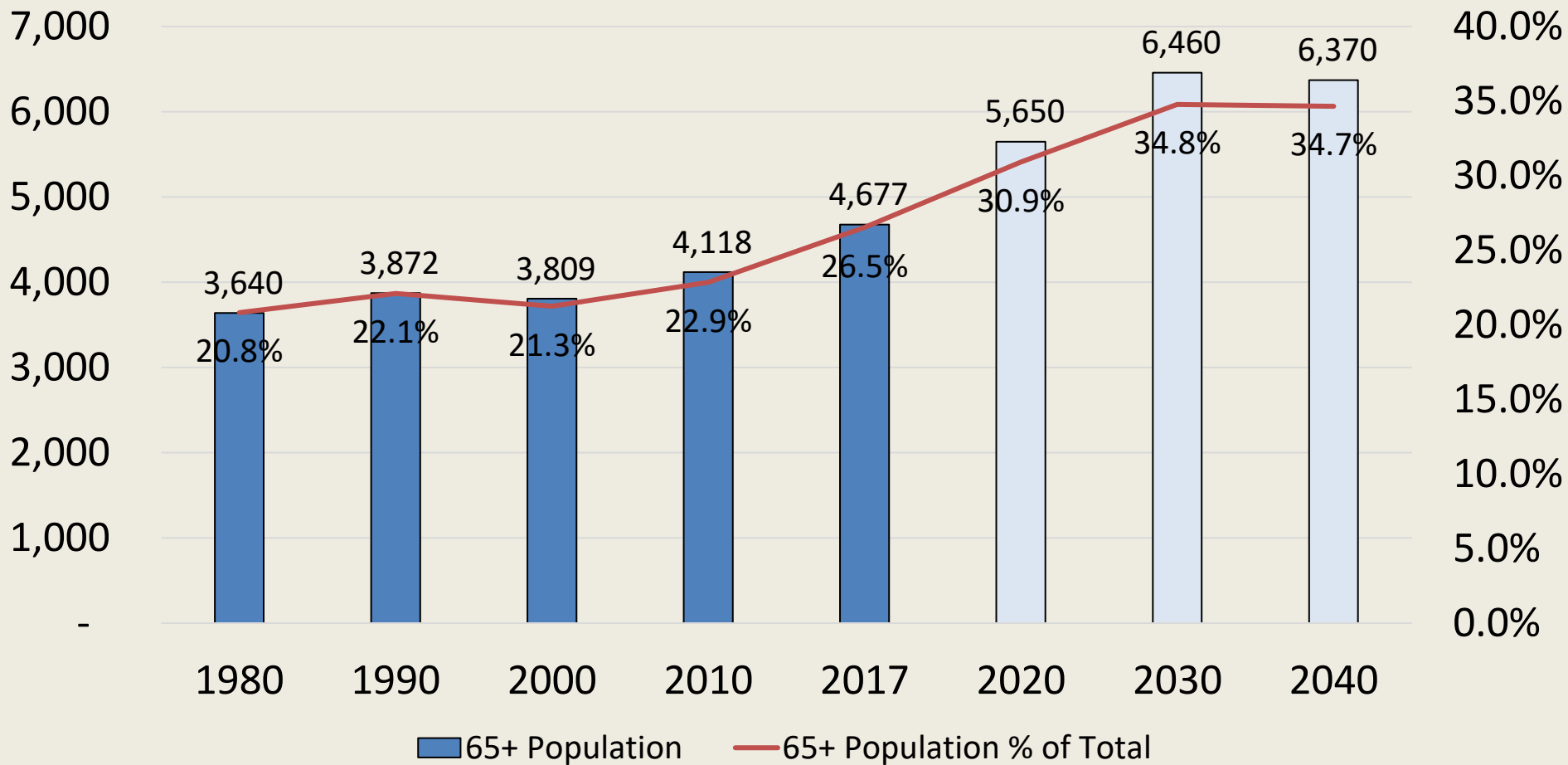
Critical Challenges

- Stagnating population growth
 - Moody's Analytics
 - SWWRPC Data Analysis

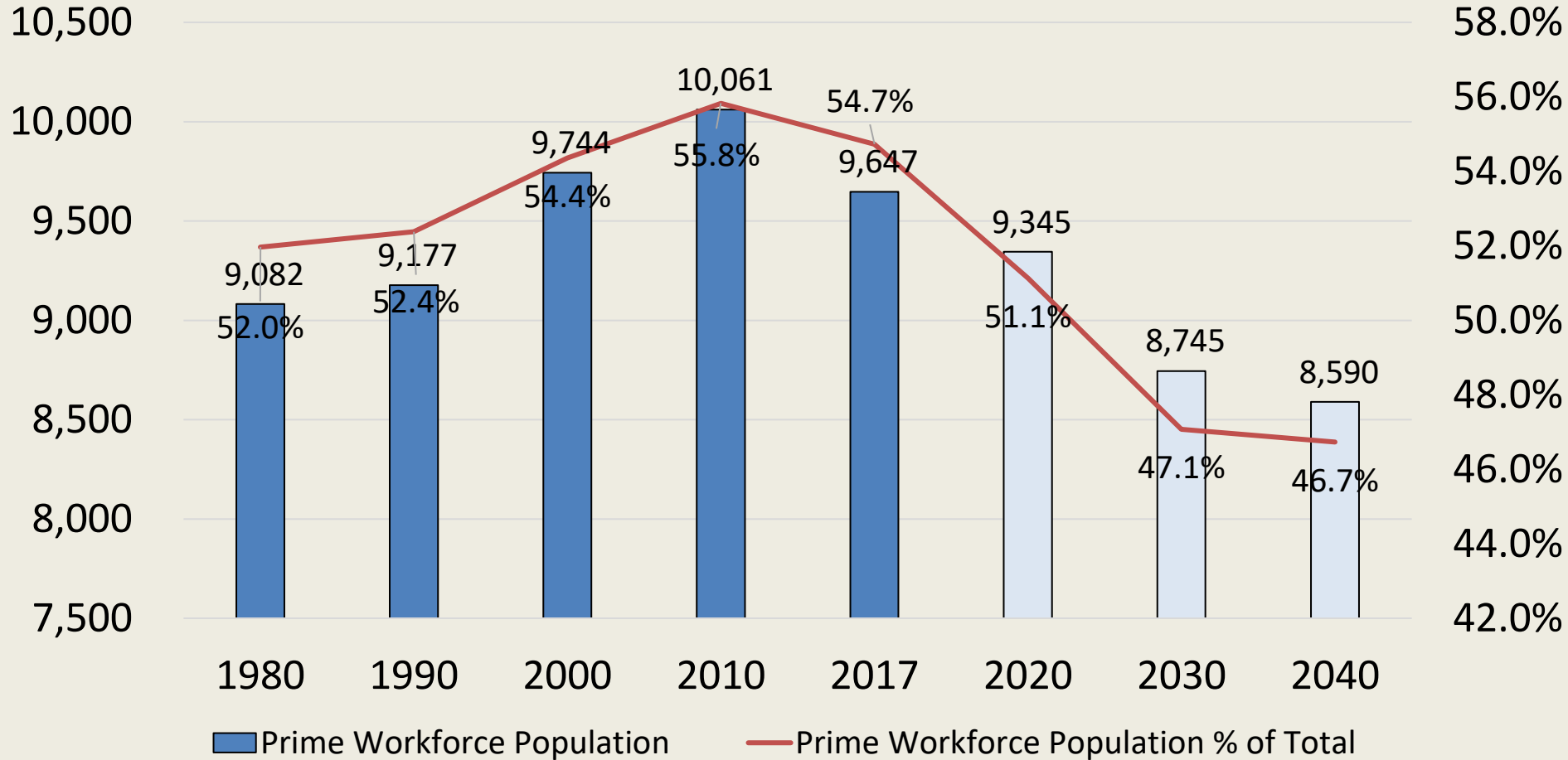
Richland County: Total Population



Richland County Population: 65+



Richland County Population: Age 20-64



School Enrollments:

20 Years Percentage Net Change (2001-2020)



0 5 10 20 Miles

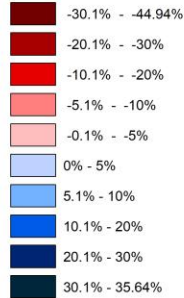


States Boundaries



County Boundaries

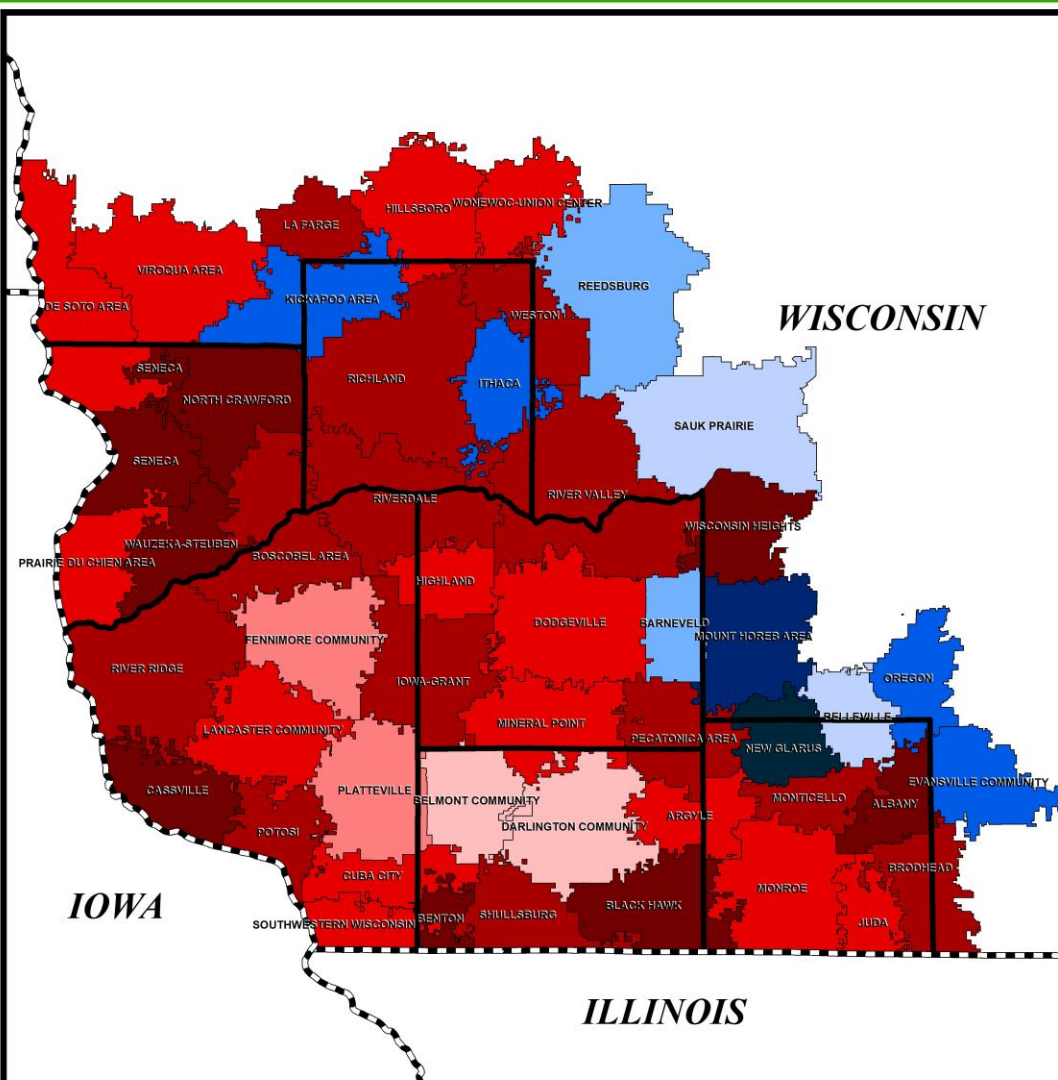
20 Years % Net Change (2001 - 2020)



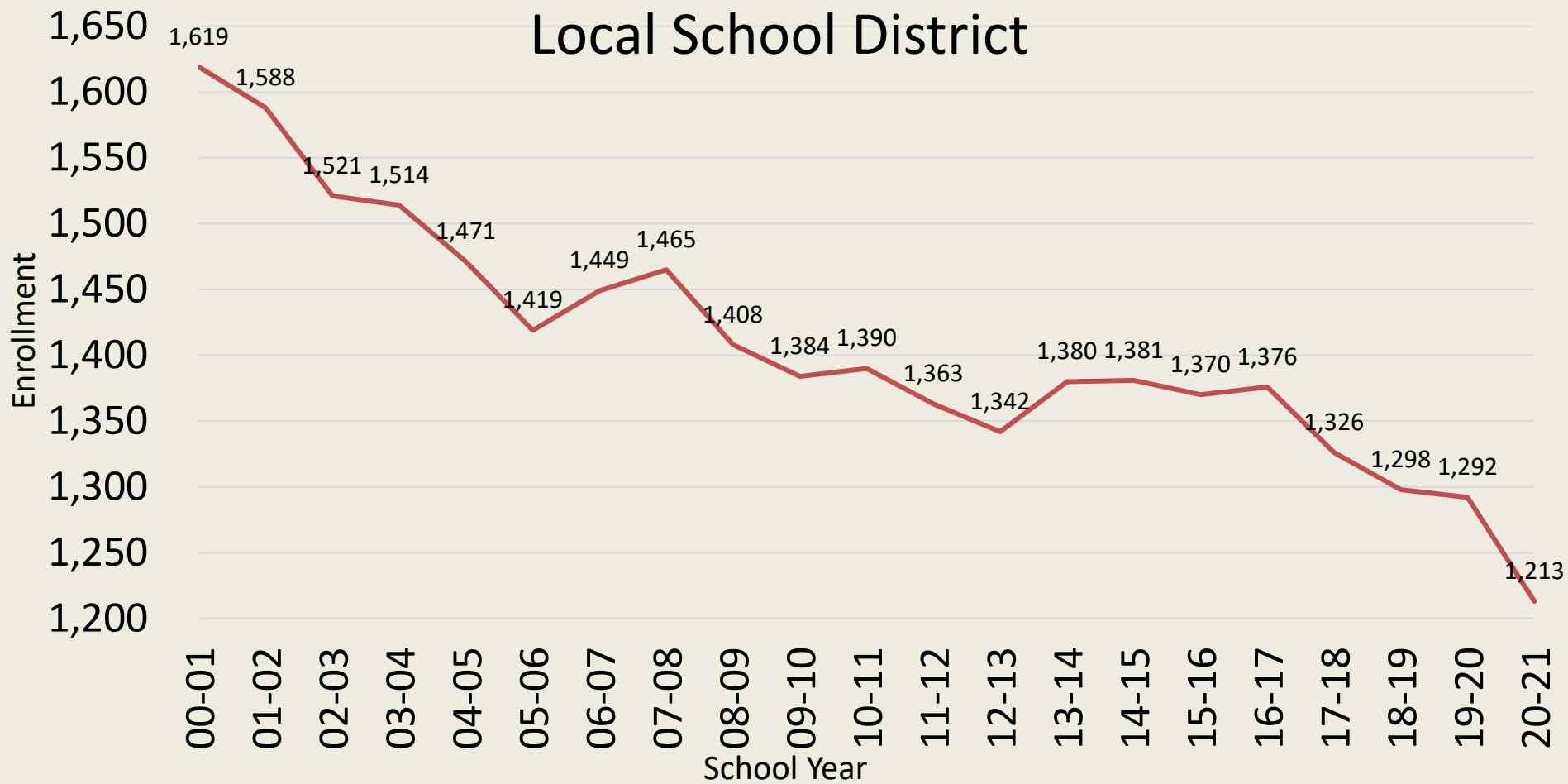
Date: 01/25/2021

Sources: US Census Tigerline Shapefiles (2019)
WI DPI (2020)

This map is not a survey of the actual boundary of any property this map depicts. This map is not a legally recorded map and is not intended to be one. SIWWRPC is not responsible for any inaccuracies herein contained.



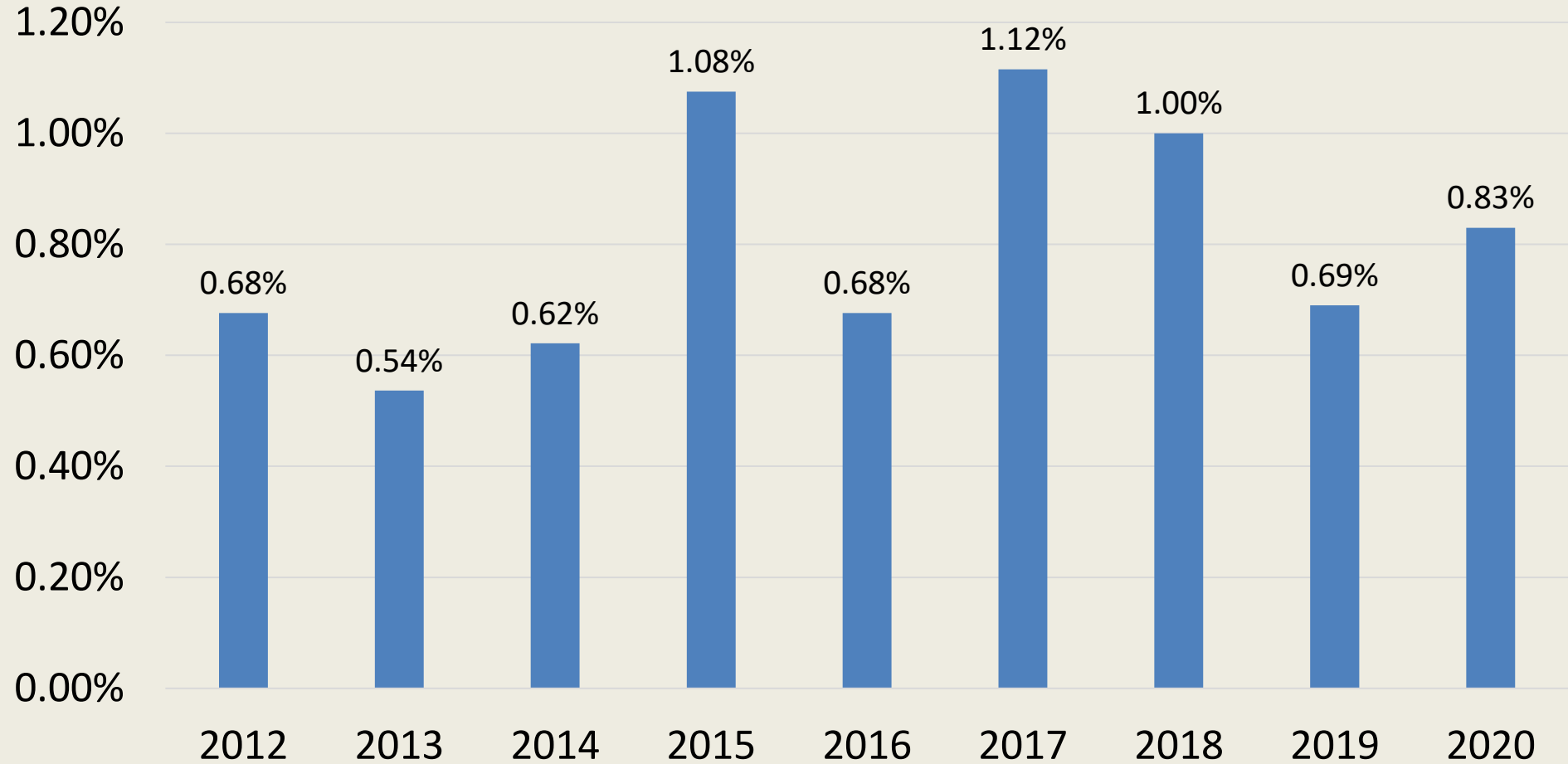
District Enrollment Trends 2000-2020: Richland Local School District



Critical Challenges

- Slow to no population growth
- Levy and debt limits
 - G.O. Bonding Limit of 5% Equalized Value
 - Levy limits tied to Net New Construction

Richland County NNC 2012-2020



Critical Challenges

- Slow to no population growth
- Levy and debt limits
- Deferred maintenance
 - Inherited discretionary assets
 - Mandatory services

Symptoms vs. Causes

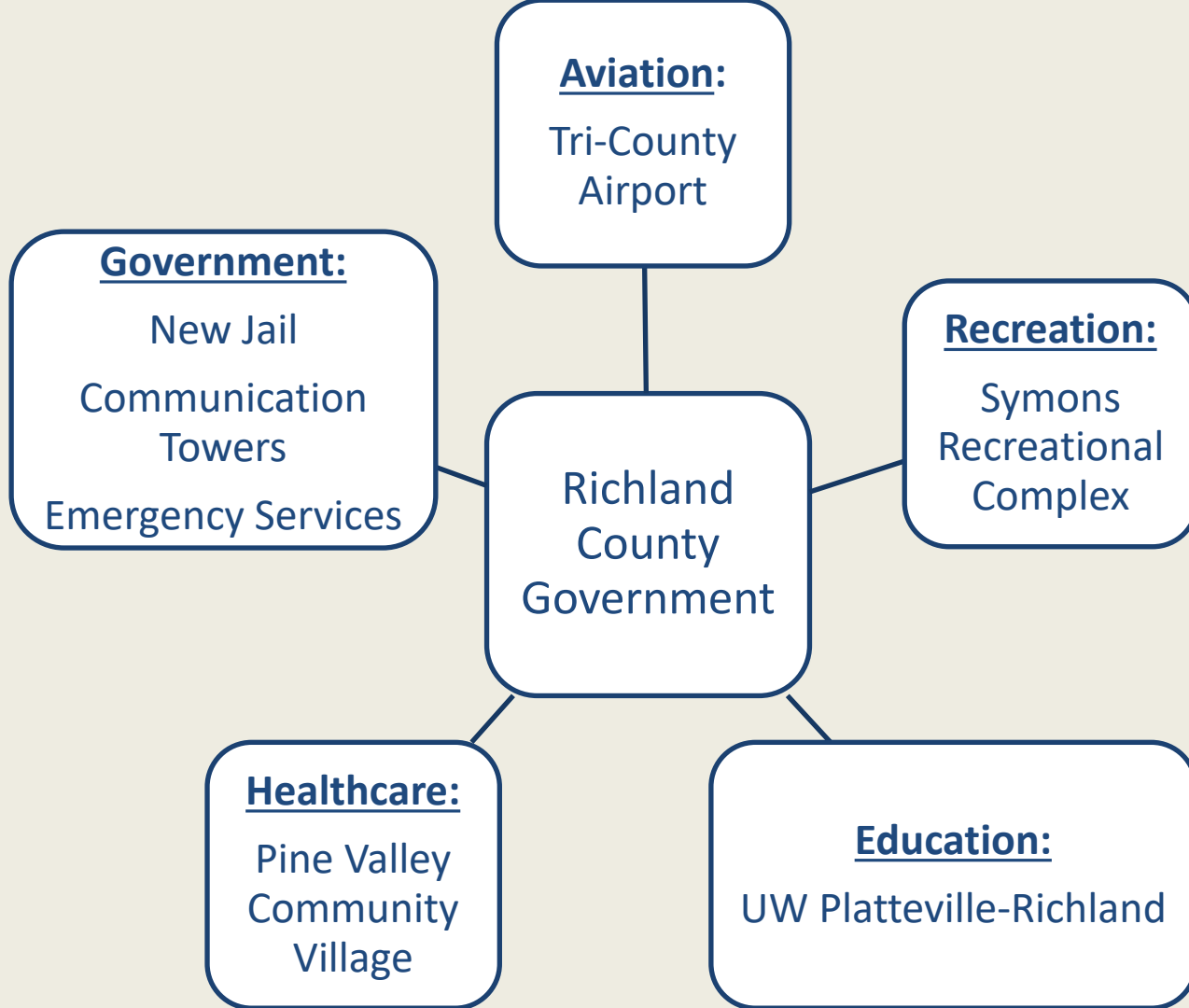
Symptoms

- Passing a balanced budget
- Inability to meet salary commitments
- Inability to finance all capital improvements

Cause

- Lack of focus
- Need to choose

What is the “business” of the county?



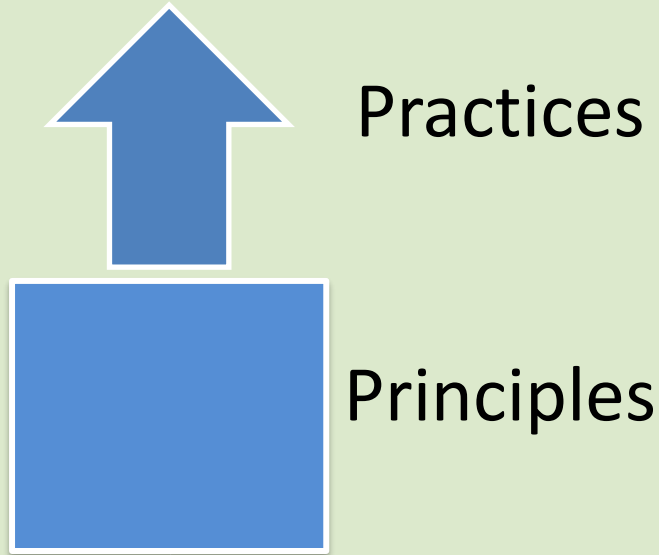
Strategy

“The essence of strategy is choosing what not to do.” – Porter

“At the core, strategy is about focus, and most complex organizations don’t focus their resources. Instead they pursue multiple goals at once, not concentrating enough resources to achieve a breakthrough in any one of them.”

-Rumelt

Strategy Fundamentals



Strategy Fundamentals

- Aspirations (infinite)
- Capabilities (finite)



Strategic Priorities

- Operational Effectiveness
- Economic Growth
- Focus (Choose)
- Continual Improvement

Chapter 2: Operations



Operational Strategies

- Organizational Structure
 - Centralize county-wide processes and practices
 - Enhance coordination
 - County / City / Town
 - Institutional (County, Richland Center, RLSD, Richland Hospital)
 - Increase Capacity
 - County Board Education - on-boarding, finances, & county government
 - Staff Training: Management and HR

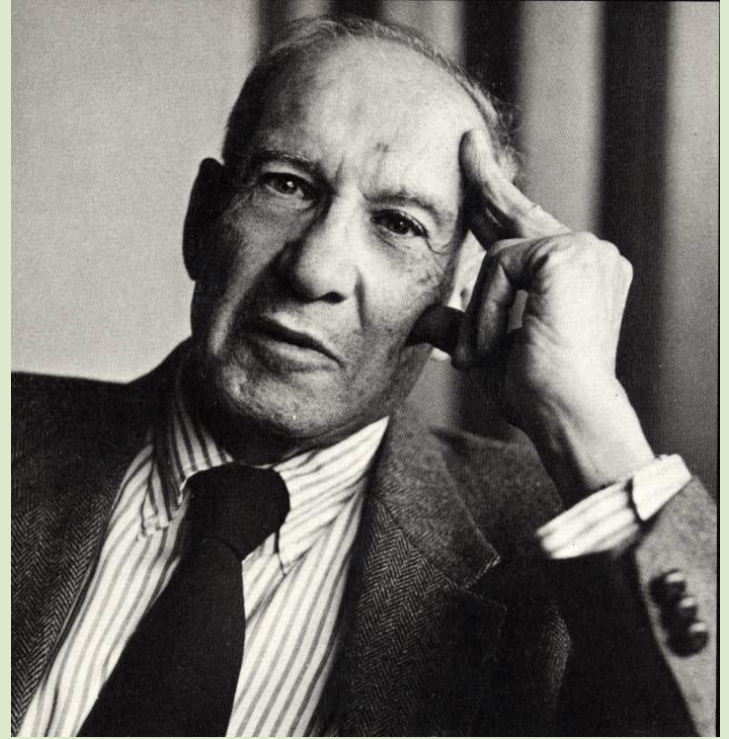
Operational Strategies

- Organizational Structure
 - Financial Practices
 - Increase discretionary & variable revenue sources
 - Focus on input from the Bond Rating Agency
 - Improve the budget process
 - Analyze / develop a county-wide indirect rate

“The most valuable assets of a 20th century company were its production equipment. The most valuable assets of a 21st century institution...will be its knowledge, workers, and their productivity.”

“It is information that enables knowledge workers to do their job.”

-Peter Drucker



Operational Strategies

- Workforce Retention and Attraction
 - Pay and Policies
 - Compensation
 - HR Policies
 - Evaluation
 - Culture – do employees want to work here?
 - Prioritize service when evaluating staffing needs

Filling the Talent Gap (courtesy of Manpower Group)

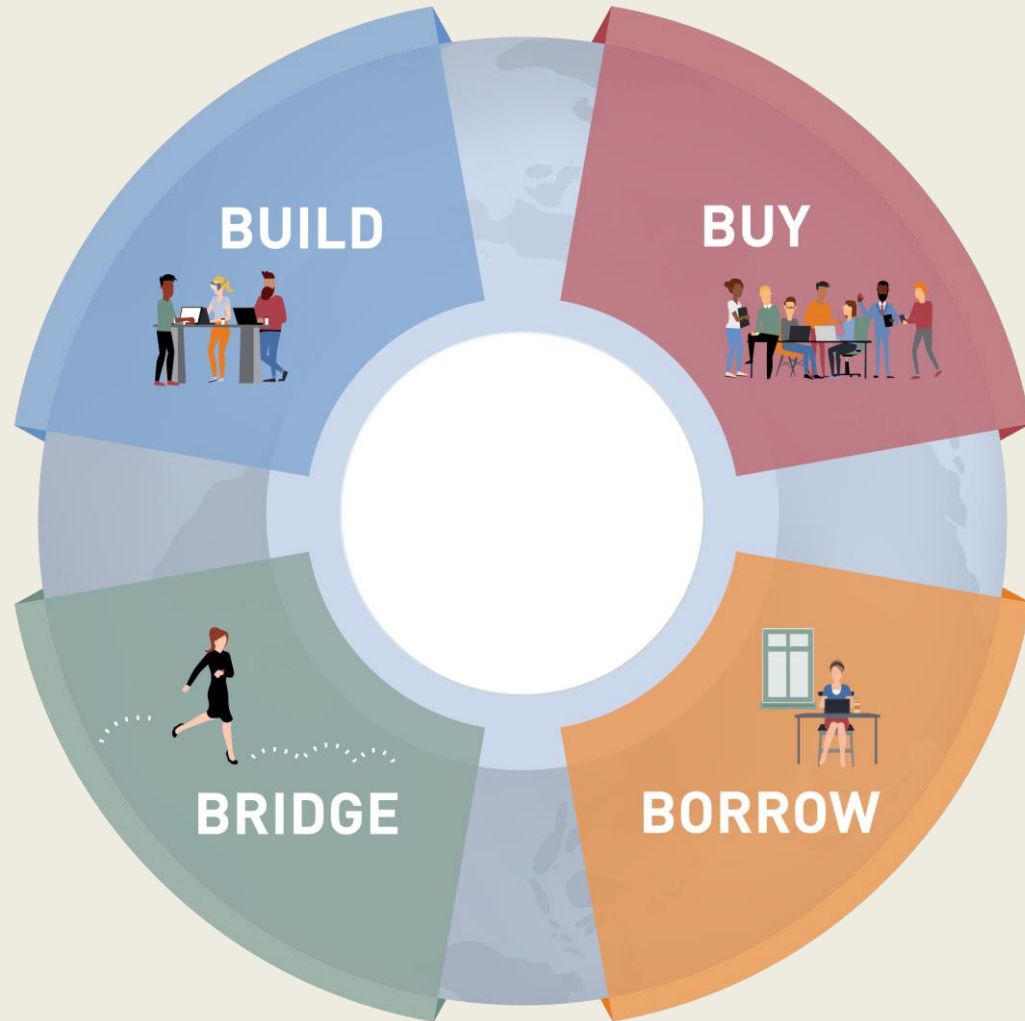
Build – Invest in learning and development to train staff

Buy – Traditional process of posting the position and go to market

Borrow – Collaborate, share staff, contract services, etc.

Bridge – Help people move up or move out to fill a vacancy. Intentional success planning.

Stop providing the service



Operational Strategies

- Economic Growth
 - Land: Identify land available, and development constraints
 - Capital: Incentives (RLF, etc)
 - Labor: Workforce Attraction
 - Parks, recreation, tourism
 - Website



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Richland County GOVERNMENT

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April 20, 2021

Welcome to Richland County, Wisconsin

Richland County, WI was established in 1842, and now has an estimated population of 18,052. The county seat is located in Richland Center. The county is divided into 21 supervisory districts, and each district has a representative on the Board of Supervisors. The Richland County  Official Directory is now available online.



The county's municipalities consist of 16 towns, 5 villages, and 1 city.



[Click here to view a larger map.](#)

RICHLAND COUNTY
[agendas and minutes](#)

COMMITTEE MEETING DATES

COUNTY BUDGET
[2021 SUMMARY](#) 

Richland County
SHERIFF'S DEPARTMENT

ROAD CLOSURE
VIEWER 

ADRC
Angeles Developmental Resources Center
in Eagle Country

Richland County
TRANSPORTATION SERVICES

nixle 

ELECTION INFO

Court & Community, Inc
[Free Legal Clinic Notice](#)



New! [Invitation to Bid - Pine River Trail Mowing](#)

Operational Strategies

- Economic Growth
 - Land: Identify land available, and development constraints
 - Capital: Incentives (RLF, etc)
 - Labor: Workforce Attraction
 - Parks, recreation, tourism
 - Website
 - Identity

Community Branding



What is Richland Center's Brand?

Chapter 3: Capital Facilities



Analysis

Mandatory Services

- Risk of not investing
- Estimated cost
- Proximate objective

Discretionary Services

- Goals
- Constraints / Considerations
- Proximate objective

Mandated Services

- Emergency Services
- Emergency Towers
- Salt / Sand shed
- Jail / Sheriff's office

Jail Options

Renovate / Expand

- No land needed
- Study done in 2013
- Estimated cost
 - \$6.24 million for jail
 - \$12.85 for entire courthouse
- Additional cost associated with occupied remodel



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New Build

- Opportunities to partner
- No planning yet done
- Estimated cost \$20 million
- Need 6-8 acres of land
- Opportunity / challenge to repurpose existing facility

Discretionary Services

- Pine Valley
- Tri-County Airport
- Symons Center
- UW Richland Campus

Priorities

- Prioritize services on county need, fiscal impact
- Protect assets
- Reduce investment when uncertain
- Focus. Reduce the county's obligations and liabilities

Pine Valley

- Work to have it fully self-funded
- Evaluate future demand

Tri-County Airport

- Flood remediation
- Market as an economic development asset

Symons Center

- Evaluate other ownership structures or partnerships
- Evaluate long-term liability

UW Richland Campus

Goals

- Improve the county's position
- Protect the investment
- Reduce expenditures



UW Richland Campus



UW / Richland County Lease

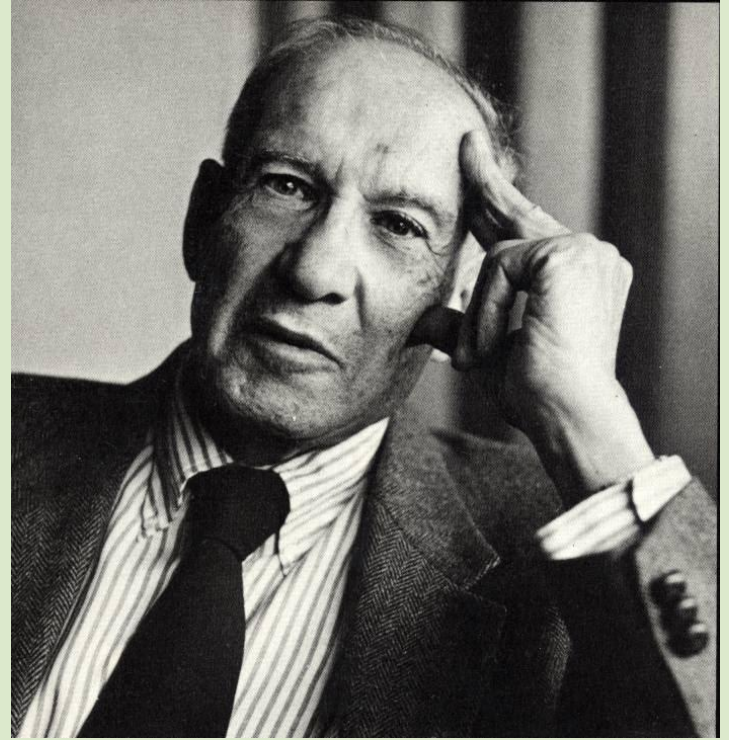
- Extends to 6/30/2042
- Termination for cause
- Use after termination
- Operational costs:
 - Utilities
 - Furnishings
 - Janitorial

UW Richland Objectives

- Push to get plans from UW regarding the future
 - Enrollment strategy
 - Recruiting strategy
 - Target populations
 - Distinct areas of study
 - Housing
- Develop alternative scenarios
 - Separate land from buildings

“Management is doing things right; leadership is doing the right things.”

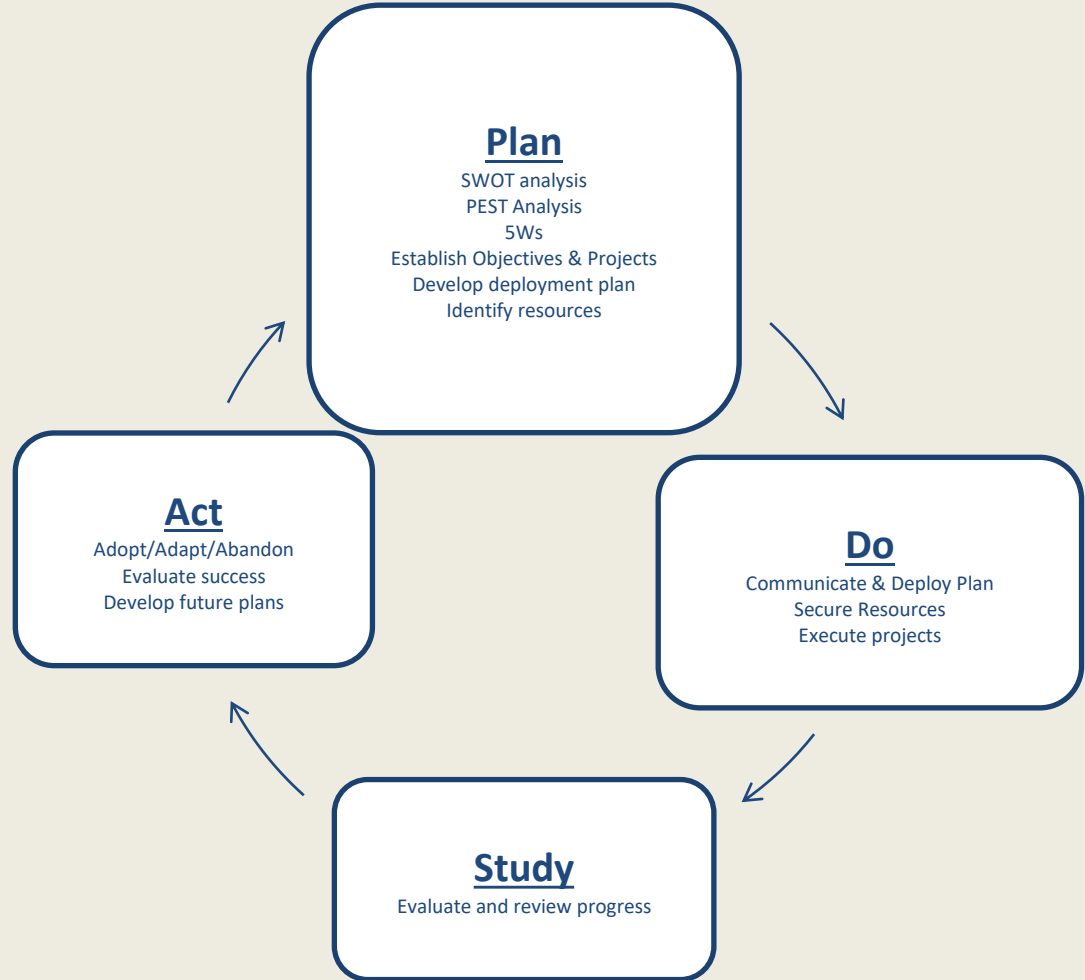
-Peter Drucker



Chapter 4: Continual Improvement



PDSA Cycle



Appendices



Appendices

- Implementation Matrix

Project	Objective	Completion Date	Project Lead	Status	Barrier
Operations	Update HR Manual	06/30/2022	Name	Draft Manual written	None
Tri-county airport	Secure grant funding	Xx/xx/xxxx	Name	Grant Submitted	None

Appendices

- Implementation Matrix
- Moody's 2018 Rating and 2020 Action
- 2013 County Courthouse Capital Improvement Cost
- Board of Regents Lease & Campus 10-Year Projects List

Thanks! (and questions?)

