

## Richland County Committee

### Agenda Item Cover

**Agenda Item Name:** Approval of ARPA funds for MIS staffing support for reconfiguration and software updates

<b>Department</b>	Administration	<b>Presented By:</b>	Barbara Scott
<b>Date of Meeting:</b>	12/07/2021	<b>Action Needed:</b>	Resolution
<b>Disclosure:</b>	Open Session	<b>Authority:</b>	
<b>Date submitted:</b>	12/01/2021	<b>Referred by:</b>	Finance and Personnel

**Recommendation and/or action language:**

Motion to ... recommend creating a leased LTE MIS Assistant Position to increase staffing and support, and to fund this position using ARPA Funds.

**Background:** *(preferred one page or less with focus on options and decision points)*

Since the beginning of Covid Cyberattacks have increased and have been targeted more towards government. <https://www.interpol.int/en/News-and-Events/News/2020/INTERPOL-report-shows-alarming-rate-of-cyberattacks-during-COVID-19>. To ensure the security of the county data and network Richland County MIS will be undergoing significant changes. To meet the increased workload there is need to add additional staffing.

There has been a significant increase in requests of MIS staff time. This is partly due to COVID-19 but also due to changes in other areas. Staff changes, remote workers, new systems, security have all played a part in the increase of helpdesk requests and tasks. COVID-19 has changed the network to expand for work from home users. With these changes we have implemented phone upgrades, teleworker and softphone capabilities.

New projects are increasing the demand of MIS staff time. These projects range to changes in departments, new requirements of State or Federal changes to insurance company Cyber Insurance requirements and recommendations. Just a few of the projects currently being implemented are listed below:

- New AS400
- WatchGuard Video for Squads / New Centos server implementation
- JAMF / SMARSH implementation for open records / management of mobile devices
- Migrating to Microsoft 365
- Wireless Access Point Upgrades
- Radio Tower Project
- County Board AV Project
- Camera systems – Jail, Symons, HWY, HHS and more
- Anti-Virus / End Point Protection upgrade and implementation
- Spillman – Mapping Upgrade / Interfaces

Beyond the projects listed above the MIS department is averaging 70-80 tickets per week. The MIS department also is responsible for other daily tasks of server maintenance, backups, etc.

Utilizing a leased LTE position funded by ARPA funds will help to accomplish the goals of the MIS department.

This position will be paid at \$14.00 per hour and will be for 20 hours per week with no benefits. Total cost of this position if continued for 1 year would be \$17,157.01.

**Attachments and References:**

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**Financial Review:**

(please check one)

	In adopted budget	Fund Number	
	Apportionment needed	Requested Fund Number	
X	Other funding Source	ARPA Funds	
	No financial impact		

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*(summary of current and future impacts)*

*There may be considerations that next year there will be the need to find tax levy dollars to fund this position if this position is to be continued.*

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**Approval:**     *Barbara J Scott*

**Review:**     *Clinton Langreck*

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Department Head

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Administrator, or Elected Office (if applicable)

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