

**Commission on Aging Disability Board Meeting Minutes
March 10, 2021**

The Commission on Aging and Disability met via ZOOM.

Members present: Carolyn Denman, Sharon Knudson, David Scribbins, Van Nelson, Linda Symons, Virginia Wiedenfeld, Patrick Manning and Belinda Granger

Members absent: Sandra Kramer, Cindy Riley and Gary Peters

HHS Staff present: Roxanne Klubertanz-Gerber, Joanne Welsh, Jennifer Hammje, Lisa Deets, Jennifer Harris, Aaron Gray and Linda Batten

Others present:

1. Call Meeting to Order: Meeting was called to order at 1:00 p.m. by David Scribbins

2. Posting and Agenda: Linda Batten verified the agenda was posted properly. Van Nelson made a motion to approve the agenda; Linda Symons seconded. Motion carried.

3. Approval of February 10, 2021 Commission on Aging and Disability Meeting Minutes:

- Linda Symons made a motion to approve the February 10, 2021 Commission on Aging and Disability meeting minutes; Van Nelson seconded. Motion carried.

4. Board Education: Family Care Organizations: Inclusa/My Choice Wisconsin

- Aaron Gray gave a presentation on My Choice Wisconsin.
- Aaron said that empowering members is very important to My Choice
- Aaron reported that My Choice is in 39 counties within the state and that they serve 16,316 members in their Family Care Program and it is in Richland County. Medicare Dual Advantage serves 31 counties in the state and they serve 572 members. This program is in Richland County. The other two programs Partnership and Medicaid SSI are not in Richland County.
- Aaron said their offices have been open since August. They are just taking extreme precautions.
- Jennifer Harris – Senior Innovation Manager and Lisa Deets – Member Support Manager gave a presentation on Inclusa.
- Jennifer reported that they are in 62 of the 72 counties in Wisconsin and as of April 1st they will be in 68 counties.
- Jennifer said they serve over 15,000 members and that they have 11,000 employees.
- Jennifer tried to show us a video. However, it did not work. She will send it to Roxanne after the meeting.
- Lisa said that in Richland County serves 330 members and has 10 staff.
- David Scribbins said that he has been on Inclusa for years and he is very happy with Inclusa.

5. Elder Benefit Specialist Program Update: Joanne Welsh

- Joanne told the board that she has been with the county since 1984 and a Benefit Specialist since 2000.
- Joanne said that Elder Benefit Specialists are sometimes called Red Tape Cutters because they help seniors and that there is one Elder Benefit Specialist in every county.
- Joanne reported that her numbers were down from 2019 because of COVID. She said that she had \$1,620,780 in savings. 76.6% Federal, 12.6 State and 10.4 Other.
- Joanne told the board that she is supervised by an attorney at GWAAR (Greater Wisconsin Agency of Aging Resources) supervises her.
- Joanne reported that Wellcare went away in 2020, people did not pay attention to the letters they received, and they tried to refill prescriptions at Richland Family Prescription and were shocked when they had to pay for their medication. To help them out she had to wait until there was a Special Enrollment to get them in Senior Care and they a Medicare Part D program.
- Joanne also let the board know that she also works with nutrition on Farmer's Market Vouchers and she has a volunteer for Medicare Minutes.
- Joanne talked about the difference between an Observation stay versus being Admitted to the hospital and what Medicare will and will not pay.
- Joanne informed the board of scams that are going around and to be very suspicious of anyone calling you.

6. ADRC Update:

- Roxanne introduced Jennifer Hammje to the board as the new Information and Assistance person.
- Jennifer gave the board a synopsis of her background (education and work history).
- Roxanne informed the board that she is working on the 3 Year Aging Plan and she has meetings scheduled with several apartment buildings.
- Roxanne told the board that April is volunteer month and that we will be having a ZOOM meeting with our volunteer drivers.
- Roxanne told the board that our building is still closed and will be through at least April. People have to make an appointment or be escorted in by a staff member.
- Roxanne reminded the board that David's term is up in May for TCC (Transportation Coordinating Committee) board, so if they know of anyone who is interested in the position to have them send a letter of interest to her.
- Roxanne reported to the board that we are working on Powerful Tools for Caregivers.
- Linda Symons congratulated Roxanne on the article that was in the paper.

7. ADRC Budget Review:

- Roxanne reported on the 2020 and 2021 budget. 2020 – ADRC budget was 99.3% and 2020- Aging budget was 83.8% this was because transportation was slow for several months due to COVID. The 2021 budget so far is at 13.8% for ADRC and 12.3% for Aging including transportation. As of now, she sees no problems with the budget.

8. Reports from Aging and Disability Organizations:

- Sharyn Knutson reported that all residents and staff have had both vaccinations. (That is everyone who wanted them. Some did not want the vaccinations.)
- Sharyn also said that the apartments and Westview can now have two visitors per week and the nursing home can have one visitor per week.

9. Citizen Comments:

- David Scribbins reported that some people who have been signing up for the COVID vaccination through the hospital website will be receiving strange emails. He did contact the hospital and it did not come from them.

10. Schedule Next Meeting:

- Next meeting is scheduled for Wednesday, April 14, 2021 at 1:00 p.m. via ZOOM.

11. Adjourn:

- Motion to adjourn until Wednesday, April 14, 2021 at 1:00 p.m. was made by Virginia Wiedenfeld; Linda Symons seconded. Motion carried.

Respectfully submitted,

Linda Batten
ADRC of Eagle Country - Richland Center Office