

*Richland County  
Health and Human Services  
Mission*

**Promote  
the Health, Well-Being,  
and Self-Sufficiency  
for all People  
of Richland County**

*In carrying out the mission of the agency, all staff and programs shall:*

- *Treat others fairly and with respect in a friendly, courteous, responsive and confidential manner.*
- *Demonstrate integrity and commitment in all actions.*
- *Create an environment of hope and positive expectation.*
- *Recognize and respect the uniqueness of individuals and families, as well as foster collaborative decision-making.*
- *Value diversity.*
- *Provide individualized services in the least intrusive and least restrictive manner possible.*
- *Promote collaboration within the agency and with community partners.*
- *Provide quality services through continuous improvement and outcome measurement.*
- *Manage public resources responsibly.*

Richland County Health and Human Services  
221 West Seminary Street  
Richland Center, WI 53581

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Richland County  
Health and Human Services

**COUNSELING  
&  
CLINICAL  
SERVICES**

Mental Health and Substance Abuse  
Treatment Services



*221 West Seminary Street  
Richland Center, WI 53581  
(608) 647-8821 voice (608) 647-611 fax  
E-mail: [rchhs@co.richland.wi.us](mailto:rchhs@co.richland.wi.us)*

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***The Clinical Services mission is to promote the emotional well-being of individuals and families based upon their identified needs by providing accessible, high quality assessment, treatment, education and support in the areas of mental health and addiction services.***

### **COUNSELING AND THERAPY SERVICES**

Licensed clinical therapists provide mental health assessment and therapy services. Individual, couple, family, and group therapy are provided for a wide range of issues and problems including: depression, anxiety, parent-child conflict, school adjustment problems, child behavioral issues, sexual, physical, and emotional abuse, domestic violence, relationship issues, adjustment to stressful life situations, and coping with major mental illness.



### **SUBSTANCE ABUSE AND ADDICTION SERVICES**

A Certified Clinical Substance Abuse Counselor provides assessment, referral, and treatment services for substance abuse and pathological gambling. Counselors may also assist consumers and family members with connections to community supports such as Alcoholics Anonymous and Alanon. Court referral programs include the Intoxicated Drivers Program for OWI offenders and the Choices Program for under age drinking offenders.

### **PSYCHIATRIC SERVICES**

Licensed psychiatrists provide psychiatric evaluations and psychotropic medication management. Consultation with area professionals is also provided.

### **PSYCHOLOGICAL EVALUATION**

Licensed psychologists provide evaluation and psychological testing services for diagnostic assessment, court ordered evaluations, and treatment recommendations.

### **COMPREHENSIVE COMMUNITY SERVICES**

Clinical Services provides a psychosocial rehabilitation program; Comprehensive Community Services (CCS). This program supports individuals who cope with mental illness and face challenges to function independently. Services are provided in the community and are focused on recovery and supporting individuals to overcome barriers caused by mental health symptoms so they can improve functioning and pursue their lives.

### **CRISIS INTERVENTION SERVICES**

Trained professionals provide 24-hour emergency services to those needing immediate crisis assistance.

### **CONSUMER – PROVIDER PARTNERSHIP**

Professionals work in partnership with consumers to develop individual treatment plans that identify goals and objectives. Consumers' active involvement and evaluation of services is essential to treatment success.

### **MULTIDISCIPLINARY TEAM APPROACH**

Clinical Services operates as a treatment team consisting of psychiatrists, psychologists, therapists, and AODA counselors. The resources of the entire team are used to provide the most effective services.

### **CONFIDENTIALITY**

Clinical services are confidential. Information is only shared with the client's informed consent. In situations of dangerousness or child abuse, however, appropriate action will be taken as required by law to protect those who may be at risk of harm.

## **Questions about Services**



### ***Who is eligible for services?***

Any person who is a Richland County resident is eligible to receive services.

### ***How do I make an appointment?***

Persons interested in receiving outpatient services can contact the appointment desk by calling 647-6384. Some basic information will be gathered and the scheduling process for the service desired will be explained. Professional staff may conduct a follow-up telephone contact in order to get information related to the problem so that the most appropriate service can be offered.

### **Office Hours**

8:00 am to 5:00 pm  
Mondays through Fridays

Evening Appointments Available  
Tuesdays

### ***How do I pay for services?***

Most services are covered by private insurance, Medicaid, or Medicare. A sliding fee scale is used for individuals with no insurance coverage. A financial interview is conducted prior to the initial appointment to determine payment source and/or eligibility on the sliding fee scale. A fee schedule is available upon request. Programs not eligible for the sliding fee include Intoxicated Driver Program Assessments and Choices. CCS and CSP are Medicaid Programs; recipients of these services need to have Medicaid.

### **For Emergency Services Call:**

**608-647-8821**

*During Office Hours  
OR*

**888-552-6642**

*Evenings, Weekends & Holidays*